

KPIX INTERVIEW: CEO Dr. Zhang talks to Bay Area Focus host Kenny Choi about the Chinese Hospital



CEO Dr. Jian Zhang talks to Bay Area Focus host Kenny Choi about the Chinese Hospital, San Francisco's only 5-star acute care facility, its programs and plans for expansion, and the facility's 120th Anniversary. To become a donor, or get more information, go to ChineseHospital-SF.org/donate-now, or call 415 982-2400.

Installation Ceremony for Chinese Hospital Board of Trustees 2020



The Installation Ceremony of the Chinese Hospital Board of Trustees 2020 was held at San Francisco's Chinatown on January 28, 2020. Chinese Hospital has served the San Francisco community for more than 120 years and it is always looking for opportunities to improve the quality of its healthcare services to meet the ever-changing needs of the community. The board aims to offer access to quality health care cost-effectively to all socioeconomic levels in an ethnically and culturally appropriate way.

This ceremony over a lunch banquet was well attended by civic and business leaders of the city along with Board predecessors, and the senior management team from Chinese Hospital and Chinese Community Health Plan. Together, they gave the warmest welcome to the Medical Staff and the new Board.

Mr. George Lew, President of the Board of Trustees 2019, reported the progress of the major developments during his tenure.

With the aim of providing more comprehensive services to the community and building a better and healthy community, in 2019 the hospital “has developed and implemented a comprehensive turnaround plan and worked persistently to secure the \$30 million CleanFund to create new services.” In addition, Chinese Hospital has taken the lead in bringing new technology to the community. “Last July, we had the first HIFU service for prostate cancer completed in the hospital with a good outcome.” Furthermore, as we have worked very hard on controlling our costs, Chinese Hospital “achieved a positive EBITDA of \$2.95 million” in 2019. We are also honored to receive a 5-star rating from the Center for Medicare and Medicaid in 2019.

At the end of the speech, Mr. Lew expressed his sincere gratitude to all the donors for their generous support, “I want to thank all the supporters and donors for their generous donation and using our services. Because of your support, Chinese Hospital raised over \$3 million through fundraising activities.”

Mr. Mel Lee, President of the Board of Trustees 2020, has been serving on the Board for years. Speaking at the ceremony, he stated that to expand the scope of medical services for the community, Chinese Hospital will establish cancer services and expand palliative care services. “We will continue to collaborate with the City Health System to make good use of the hospital’s space.” He also mentioned “the best way to support Chinese Hospital is to use our services and use CCHP as your insurance.”

Another key goal this year, according to Mr. Lee, is recruiting more physicians to solve the overall physician shortage issue. “We’ve made good progress in many areas. Now, we need more physicians to serve the community.” Mr. Lee urged all physicians to work together with Chinese Hospital and CCHP to strengthen the positive outcomes of the hospital’s turnaround plan. The ultimate goal is to provide better services and bring more benefits to the community and patients.

Chinese Hospital Board of Trustees will continue to carry on and stay true to the Chinese Hospital’s mission in the coming year. They wish the community would continue to support the hospital.

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Events & Campaigns 2019



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Chinese Hospital Spring raffle 2019

Congratulations to all Raffle winners! Thank you to everyone who purchased a ticket in support of Chinese Hospital.

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Chinese Hospital 120th Anniversary

Chinese Hospital marked its 120th Anniversary with an annual gala at the San Francisco Design Center to celebrate 120 years of providing affordable quality care to the community. We would like to sincerely thank everyone who attended and supported our Anniversary Celebration. Also, a big thank you to our generous donors, sponsors and vendors. We are looking forward to many more years to celebrate with you!

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The 25th Annual Golf Tournament

The 25th Annual Golf tournament was another great success this year, raising over \$800,000. It was so rewarding to see the strong support from the City and the community. Chinese Hospital is an iconic place for healing and wellness for the community, we all should be very proud to be part of the team to provide quality of care to the people we love and care.

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Radiothon for Chinese Hospital 2019

Thank everyone who has supported our 2019 Radiothon. The Radiothon raised \$84,000, and it would be used to renovate our 1979 building which is adjacent to

the new patient tower. [/fancy_box][fancy_box
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Donor List (08/2018 to 07/2019)

Thank you very much to our generous donors. [/fancy_box]

MOU signed with China's Sun Yat-sen University's Xinhua College to establish academic partnership



On Sunday, November 24th, San Francisco's Chinese Hospital, and Sun Yat-sen University's Xinhua College signed a Memorandum of Understanding (MOU) to promote academic collaboration between the two organizations.

Through the MOU, both organizations agreed to work collaboratively to promote academic exchanges and cooperation, provide opportunities for teachers and medical personnel-exchange programs, and facilitate training opportunities in San Francisco for outstanding nursing students at Sun Yat-sen University's Xinhua College.

"It is a fantastic collaboration. It provides an excellent platform for our teachers and students to develop their abilities," said Prof. Tinghuai Wang, President of Sun Yat-sen University's Xinhua College. He also commented that this partnership provides a beneficial opportunity for their teachers and students; the educational training will not only help broaden their horizons but also improve the quality of their teaching and learning significantly.

"I'm pleased to see the partnership established and look forward to assisting students at Sun Yat-sen University's Xinhua College to further develop their skills and capacity to become world-class professionals for the near future," said Dr. Jian Zhang, CEO of Chinese Hospital. Furthermore, Dr. Zhang said that the partnership is a mutually beneficial relationship, where the faculty members

from Sun Yat-sen University and our medical team can share their techniques and expertise, as well as help Chinese Hospital to continue hiring qualified bilingual employees, serving the needs of the community.

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Stupski Foundation Awards Palliative Care Grant to Chinese Hospital



Stupski Foundation awards Chinese Hospital a \$600,000, 3-year grant to expand the hospital's palliative care program to its outpatient clinics.

The current inpatient palliative care program at Chinese Hospital strives to enhance the quality of life, and reduce the suffering of patients and their families who are facing problems associated with life-threatening illnesses. The team at Chinese Hospital consists of hospitalists, nurses, pharmacists, clinical social workers, certified diabetes educators, and hospital leaders.

The Stupski Foundation grant will enable Chinese Hospital to initiate an outpatient palliative care program at its clinics. The palliative care team will provide comprehensive care to patients who suffer from serious illnesses such as cancer, dementia or kidney failure, and also their families.

"In addition to our inpatient palliative care program, with this grant we will be able to add an outpatient program in our hospital and clinics," said Dr. Jian Zhang, Chinese Hospital CEO. "Our goal is to provide language and culturally appropriate palliative care programs to San Francisco's Chinese community. We strive to enhance the quality of life and reduce the suffering of patients and their families facing the problems associated with serious illness."

“This is our first big step in spending down all our assets, and we hope it can begin to transform how people experience end of life care in the Bay Area,” said Dan Tuttle, director of health with the Stupski Foundation. “We are grateful to have worked closely with leaders at each site to scope these grants together, building on the work they have done to date. Having their voices and experience shape this grant portfolio has been educational and humbling. We’re eager to share what we learn from the ongoing partnership to encourage other regions to apply a similar strategy.”

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The Chinese Hospital’s 45th Annual Award



Joseph Woo, MD, a highly recognized heart surgeon and leading researcher in innovative approaches to cardiovascular care, is the recipient of Chinese Hospital's 45th Annual Award. The award was presented to him at the Hong Kong Flower Lounge in Millbrae on Friday, October 11th.

Dr. Joseph Woo serves as the Norman E. Shumway Professor and the Chair of the Department of Cardiothoracic Surgery at the Stanford University School of Medicine. Additionally, he holds a courtesy appointment in the Department of Bioengineering. Dr. Woo received his undergraduate degree from the Massachusetts Institute of Technology and his M.D. from the University of Pennsylvania. This university is also where he conducted his postgraduate surgical training in general surgery and cardiothoracic surgery, as well as a postdoctoral research fellowship developing novel molecular strategies for attenuating myocardial ischemic injury.

Dr. Woo has an active clinical practice focusing on complex cardiac valve repair, aortic surgery, cardiopulmonary transplantation, and minimally-invasive surgery. He has advanced these fields by developing several innovative operations. Dr. Woo currently runs a basic science research lab which is funded by National Institutes of Health (NIH) Research Project Grant for studying stem cells, angiogenesis, tissue engineering, and biomechanics. The lab has held continuous

NIH funding since 2004. Furthermore, Dr. Woo has also served as principal investigator for several clinical device trials, translational scientific clinical trials entailing administration of stem cells during coronary artery bypass grafting, and left ventricular assist device (LVAD) implantation. He has co-authored over 280 peer-reviewed publications.

Nationally, Dr. Woo has chaired several committees, including the American Heart Association, Cardiovascular Surgery and Anesthesia Council, and the American Association for Thoracic Surgery Scientific Affairs and Government Relations Committee. He is an Associate Editor for the Journal of Thoracic and Cardiovascular Surgery who has served as a Guest Editor for Circulation. During the past five years, under his leadership, overall cardiovascular surgical clinical volume, extramural research funding, scholarly publications, and residency education programs in the Department of Cardiothoracic Surgery at the Stanford University School of Medicine have doubled or tripled, and continue to grow significantly.**About Chinese Hospital Annual Award**

Since 1973, and every year thereafter, the Board of Trustees, Medical Staff and Continuing Medical Education of Chinese Hospital have sponsored a full-day event to honor an individual for outstanding contributions to healthcare in the Asian American community. The award also serves to raise awareness of important achievements in medical sciences, health education, and community leadership. Past award recipients include: Baruch Blumberg, MD (Nobel Prize recipient for the HepB antigen); David Ho, MD (Man of the Year from Time-Magazine for his research on AIDS); and Professor Lap-Chee TSUI OC, PhD, FRS, FRSC, GBM, GBS, JP (Founding President of the Academy of Sciences of Hong Kong).

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Chinese Hospital Announces 25th Annual Charity Golf Tournament



Chinese Hospital, the last independent community hospital in San Francisco, will host its 25th Annual Golf Tournament on Monday, October 14, 2019 at San Francisco's world-class Olympic Club. The event will benefit the renovation project at Chinese Hospital's 1979 building which includes moving the service-expansion project forward with same-day surgery center, gastrointestinal laboratory, multispecialty clinic, and an infusion center for chemotherapy and blood transfusion.

The charity golf tournament was founded 25 years ago by influential leaders late Mayor Edwin Lee and Rose Pak to raise funds for the hospital to provide quality care for the underserved Chinese community. Each year, over 300 golfers enjoy the Lake Course and the Ocean Course, followed by a festive cocktail reception and live auction hosted by the Honorable Mayor Willie L. Brown Jr. This year's live auction items include experiences at George Chen's China Live, dinner presided by Mayor Brown at Kinson Wong's Harborview Restaurant & Bar and Le Colonial, a Lake Tahoe vacation home getaway, and a VIP wine country tour on a Kings Transportation Inc. luxury bus which includes an exquisite wine and 5 course meal at Valette Healdsburg, private wine tastings, and ends at 630 Park Steakhouse at Graton Resort & Casino.

Dr. Jian Zhang, Chinese Hospital CEO, thanks all sponsors for their continued support. "The golf tournament is one of Chinese Hospital's major fundraising events, which raised millions of dollars over the decades to build the new hospital and to upgrade medical equipment," said Dr. Zhang. "The proceeds from the charity golf tournament will be used to renovate the 1979 hospital tower, so

more new services can be added to better meet the healthcare needs of the community.”

Alongside Rose Pak and Mayor Ed Lee, Mayor Brown has been involved in this event dating back to the 1990s. Mayor Willie Brown continues to play a key role in the golf tournament and the hospital. He is now co-chair of our golf tournament with CEO Jian Zhang. “I support Chinese Hospital and everybody else should support the Chinese Hospital; I’ve been doing this for the last 25 years; every effort helps us get closer to our goals,” expressed Mayor Brown.

Mayor Lee’s wife, Anita Lee, joined the golf committee last year. “I want to carry forward my husband’s legacy and that’s why I’m serving on the golf committee,” she said.

Chinese Hospital welcomes all businesses and organizations to participate and sponsor the event. The golf tournament is recognized as one of the premiere golf tournaments in San Francisco, which features a cocktail hour and reception, awards ceremony and live auction. Cocktail/Dinner-only tickets are also available. Please see the hospital’s post for more information about the tournament, including online registration and sponsorships.

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Chinese Hospital Receives an ‘A’ from The Leapfrog Group



Chinese Hospital was awarded an ‘A’ from The Leapfrog Group’s spring 2019 Leapfrog Hospital Safety Grade. The designation recognizes Chinese Hospital’s efforts in protecting patients from harm and providing safer health care. The Leapfrog Group is a national nonprofit organization committed to improving health

care quality and safety for consumers and purchasers. The Safety Grade assigns an 'A', 'B', 'C', 'D' or 'F' grade to hospitals across the country based on their performance in preventing medical errors, injuries, accidents, infections and other harms to patients in their care.

"This is yet another validation of our focus on quality care." said Chinese Hospital CEO, Jian Zhang. She continued by saying, "For the past two years, we have diligently made special effort in every aspect of our hospital's operation. From managing resources to financial management to operations in general, but, our top focus and priority is how our patients and community is cared for. The results speak for themselves." "This is the culmination of hard work by everyone at the hospital and organization – Nurses, physicians, receptionists, the entire staff – everyone does their very best to make sure patients are our focus. I am so proud of everyone who made this possible."

"To be recognized nationally as an 'A' hospital is an accomplishment the whole community should take pride in," said Leah Binder, president and CEO of The Leapfrog Group. "Hospitals that earn an 'A' grade are making it a priority to protect patients from preventable medical harm and error. We congratulate hospital leaders, board members, staff, volunteers and clinicians who work so hard to earn this A."

Developed under the guidance of a national Expert Panel, the Leapfrog Hospital Safety Grade uses 28 measures of publicly available hospital safety data to assign grades to more than 2,600 U.S. acute-care hospitals twice per year. The Hospital Safety Grade's methodology is peer-reviewed and fully transparent, and the results are free to the public.

Chinese Hospital was awarded an 'A' grade today, when Leapfrog announced grades for the spring 2019 update. To see Chinese Hospital's full grade details, and to access patient tips for staying safe in the hospital, visit hospitalsafetygrade.org and follow The Leapfrog Group on Twitter and Facebook. **About The Leapfrog Group**

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.

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Chinese Hospital 120th Anniversary



Chinese Hospital marked its 120th Anniversary with an annual gala at the San Francisco Design Center on Thursday, April 18, 2019 to celebrate 120 years of providing affordable quality care to the community.

Dr. Jian Zhang (CEO, Chinese Hospital) and Mr. George Lew (President, Chinese Hospital Board of Trustees) opened the celebration evening by thanking the many supporters, sponsors and staff in attendance.

“Chinese Hospital is extremely proud to be celebrating our 120th anniversary; a significant milestone that very few organizations achieve. Reflecting on the long-standing history of Chinese Hospital, I would like to acknowledge our original founders for their visionary leadership in creating this culturally sensitive healthcare organization. I wish to recognize the generations of Board members, medical staff, and community leaders who fought tirelessly for the survival of Chinese Hospital during the past 120 years,” said Dr. Jian Zhang.

Dr. Jian Zhang further stated, “Our focus is to continue to improve healthcare access, quality of care, patient experience, long-term financial viability, and strengthening of our hospital culture and operational stability.”

The top donor, Mr. Arthur Chan praised the services provided at Chinese Hospital, “CMS (Centers for Medicare and Medicaid Services) awarded Chinese Hospital a 5-star rating, I want to add one more for the 6-star services I received lately. I continue to make donations to Chinese Hospital because I believe in the current leadership team and hardworking staff.”

Mr. Chan encourages individuals and the like to support Chinese Hospital for culturally sensitive high-quality health care is imperative to the community.

“With gratitude, I especially want to thank those who trust Chinese Hospital for their healthcare. Chinese Hospital is an iconic place to the community for healing and wellness. Thank you for supporting Chinese Hospital’s mission, and I hope everyone continues to support Chinese Hospital so we are able to serve the community for another 120 years,” said Mr. George Lew. The award ceremony in the later evening was officiated by Mayor London Breed. The Lifetime Achievement Award was presented to Former San Francisco Mayor, Willie L. Brown Jr., for his

significant achievements to San Francisco and Chinese Hospital. In addition, Chinese Hospital presented philanthropists, Mr. Arthur Chan with the Top Donor of the Year Award for his exemplary support and commitment to Chinese Hospital and creating a healthy community for generations to come.

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Phoenix Unveiling Ceremony



Chinese Hospital hosted an Unveiling Ceremony for the Phoenix and Fireball-Pearl tile wall on Saturday, April 06, 2019, at 5:30 PM. Mr. Arthur Chan, the principal donor, named the Fireball-Pearl in honor of the American Teo Chew Business Association. Hundreds of people gathered at the Chinese Hospital on Jackson Street to witness this historic moment. The new and unique Phoenix and Fireball-Pearl wall is adorned with over four hundred personalized tiles in various colors and sizes, and serve as a means for people to express their support and gratitude. The new Phoenix and Fireball-Pearl Tile Wall was installed next to the Dragon Wall, together it completes the prosperous image representing success, good fortune, and wellness.

Attendees of the event included dignitaries such as Former San Francisco Mayor Willie Brown, Mr. Aaron Peskin, Board of Supervisor – District 3, Mr. Norman Yee, Board of Supervisor – District 7, Mr. Arthur Chan – Principal donor / Honorary President of the American Teo Chew Business Association, Mr. Louis Lam – Chairman of the American Teo Chew Business Association Foundation, Mr. Albert Tam – Honorary President of the American Teo Chew Business Association, Mr. Wilson Chen – Honorary President of the American Teo Chew Business Association, Mr. George Lam – Honorary President of the American Teo Chew Business Association, Mr. George Lew – Chinese Hospital Board of Trustees President along with Board of Trustees members, and other community leaders.

“I would like to express my sincere appreciation to the donors for their dedication and contributions to Chinese Hospital. It is because of such supporters that Chinese Hospital have been able to transform from a small dispensary in 1899 to a modern state-of-the-art facility in 2016. ,” said Dr. Jian Zhang, Chinese Hospital CEO.

Dr. Zhang further stated, “Together with its partners, Chinese Hospital is focused on improving healthcare access, quality of care, patient experience, long-term financial viability and strengthening of our Hospital culture and operational stability.

The Fireball-Pearl on the Wall pays tribute to the American Teo Chew Business Association, named by Mr. Arthur Chan, Honorary President of American Teo Chew Business Association.

“It’s an honor to be involved with something that allows us to donate back to worthy causes,” said Mr. Arthur Chan. “I watched the new Chinese Hospital grow from a concept to a magnificent hospital, and I can think of no better investment than supporting the much-needed medical services for the community.”

The Phoenix Wall campaign was launched in 2016 and raised over \$3.4 million. The funds raised will support the building renovation and services expansion project including a same-day surgery center, gastrointestinal laboratory, multispecialty clinic, as well as infusion center for chemotherapy and blood transfusion.

During the ceremony, Mr. George Lew, President of the Chinese Hospital Association Board of Trustees, expressed his sincere gratitude to all the donors for their support.

“We are truly grateful for the support we have received. Chinese Hospital has been serving San Francisco for more than a century, and it is recognized as one of the most affordable, quality hospital in the city. Chinese Hospital is the last remaining independent community hospital in San Francisco,” said Mr. Lew.

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