

# The Chinese Hospital's 44th Annual Award



Chinese Hospital held the 44<sup>th</sup> Annual Award Ceremony on November 13<sup>th</sup>. Dr. Tony Mok, a renowned leader in the research and treatment of Lung Cancer, is the recipient of this year's award.

Dr. Mok was trained at the University of Alberta, Canada and he subsequently completed a fellowship in medical oncology at the Princess Margaret Hospital in Canada. After working as a community oncologist in Toronto, Canada for seven years, he returned to Hong Kong in 1996 to pursue an academic career.

Dr. Mok is Li Shu Fan Medical Foundation Named Professor of Clinical Oncology and Chairman of Clinical Oncology at The Chinese University of Hong Kong (Hong Kong). His main research interest focuses on biomarker and molecular targeted therapy in lung cancer. He co-founded the Lung Cancer Research Group, and led a number of important multinational clinical trials, which include the IPASS (IRESSA Pan-Asia Study), a landmark study that established the role of first-line gefitinib in patients with EGFR mutation.

Professor Mok has contributed to over 220 articles in international peer-reviewed journals, including the New England Journal of Medicine, Science, Lancet and Journal of Clinical Oncology, and contributed to multiple editorials and textbooks. He is active and experienced in serving the academic societies. He is now Fellow of American Society of Clinical Oncology (FASCO), Past Chair of the ASCO International Affairs Committee, Treasurer and Past President of the International Association for the Study of Lung Cancer (IASLC), a member of the ASCO Publications Committee and Vice Secretary of the Chinese Society of Clinical

Oncology (CSCO).

Dr. Mok is closely affiliated with the oncology community in China, and has received an Honorary Professorship at Guang Dong Province People's Hospital, Guest Professorship at Peking University School of Oncology, Visiting Professorship at Shanghai Jiao Tong University and West China School of Medicine/West China Hospital, Sichuan University. He is an Associate Editor on Thoracic Oncology for Journal of Clinical Oncology. He has also authored eight books in Chinese and hosted three television series in Hong Kong.

### **About Chinese Hospital Annual Award**

Since 1973, and every year thereafter, the Board of Trustees, Medical Staff and Continuing Medical Education of Chinese Hospital have sponsored a full-day event to honor an individual for outstanding contributions to healthcare in the Asian American community. The award also serves to raise awareness of important achievements in medical sciences, health education, and community leadership. Past award recipients include: Baruch Blumberg, MD (Nobel Prize recipient for the HepB antigen); David Ho, MD (Man of the Year from Time-Magazine for his research on AIDS); and Professor Lap-Chee TSUI OC, PhD, FRS, FRSC, GBM, GBS, JP (Founding President of the Academy of Sciences of Hong Kong).

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## **Chinese Hospital 119th Anniversary**



More than 400 guests attended the Chinese Hospital 119th Anniversary Celebration on Thursday, April 19, 2018. Gathered at San Francisco Design Center, in celebration of Chinese Hospital's 119 years of quality, affordable and culturally sensitive care to the community.

Hosted by master of ceremonies Emmy Award winner Mr. Liam Mayclem, the celebration began at 6:00 p.m. with a culinary tasting experience from popular Bay Area restaurants, included Harris' The SF Steakhouse, Le Colonial, Hana Zen, Koi Palace, Hakkasan, Sam Wo, Begoni, Spinnerie, Crystal Springs Catering, Moonstar, China Live, Peter's Kettle Corn, Honey Creme, R&G Lounge, and more. Among the guests at the event were mayor Mark Farrell, former Mayor Willie Brown, Assemblymember David Chiu, Assessor-Recorder Carmen Chu, Supervisor Aaron Peskin, Supervisor Jane Kim, Supervisor Malia Cohen, and members of Chinese Hospital Association Board of Trustees as well as hospital's leadership. It was an honor to have Chinese Hospital CEO Jian Zhang and former Mayor Willie L. Brown, Jr. to officiated the award ceremony. After that, mayor Mark Farrell presented a recognition to Chinese Hospital for its significant contributions to the community.

"Chinese Hospital is proud and excited to celebrate 119 years of excellent services to the community. We have many milestones and accomplishments to celebrate, from a dispensary in 1899 to a new state-of-the-art hospital with a health plan and five satellite clinics as of today. I am profoundly inspired by all who have supported Chinese Hospital in building the new tower, which was opened in October 2016, to improve health and care for the Chinese Community. It is you, the community, who have been sustaining Chinese Hospital during the past 119 years. Chinese Hospital has grown and developed in so many aspects; however, one theme remains the same – serving the community. Our vision for the future is to provide safe, timely accessible, affordable, patient-centered, culturally appropriate, value-based quality care to the community. None of this would be possible without the dedicated physicians and staff, loyal members/patients,



donors, visionary Board of Trustees, and management team,” said Jian Zhang.

Chinese Hospital was thrilled to honor Mr. Arthur Chan, Keith and Carmelita the Extraordinary Community Leadership Award for the magnitude of their remarkable effort in supporting Chinese Hospital and the Chinese community.

Exhibition panels and videos were set up to review the path of Chinese Hospital. The magnificent floral arrangements were designed by King’s VIP Transportation and Constance Oakson. The Pure Ecstasy’s performance and a raffle drawing featured Alaska Airline tickets brought the event to its climax. Guests spent a wonderful evening to celebrate the 119th anniversary of Chinese Hospital.

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## Chinese Hospital East West Health Services celebrates the grand opening of its brand new clinic



Chinese Hospital East West Health Services celebrated the grand opening of its brand new clinic with ribbon cutting ceremony and health fair in San Francisco on March 26<sup>th</sup>. Mr. Mel Lee, Chinese Hospital Association Board President, Dr. Jian Zhang, Chinese Hospital CEO, Ms. Deena Louie, CCHP CEO and Chinese Hospital Association Board Members, as well as many East West Health Services’ patients, participated in the joyous celebration. Attendees had the opportunity to tour the new location and meet the health care professionals who will be providing care there. They were also able to participate in a variety of free activities, included health screenings, acupuncture and massage.

“The opening of this East West Health Services represents the culmination of hard work and dedication by the hospital’s management team and staff. We are thankful for all the support we have received from our community and look forward to providing quality, accessible care to our community,” said Chinese Hospital Association President, Mel Lee.

“20 years ago, Chinese Hospital started providing safe and effective Chinese Medicine in Sunset Health Services.

With increased demand for Chinese Medicine, we started our first East West Health Services 5 years ago in San Francisco Chinatown/ Financial District, to develop integrative Chinese and Western medicines in a long term. This is also an effort to make the Chinese Hospital Health System more cohesive and accessible to patients of Chinese Hospital, Jade Medical Group and CCHP Members, and continue to play an important role in community health development,” said Chinese Hospital CEO, Jian Zhang.

The East West Health Services in San Francisco has been serving the community over 5 years. The clinic opening which is effective March 26<sup>th</sup>, is located at 445 Grant Avenue in San Francisco. This is a new and improved location from the old Commercial Street location. The new location offers more private treatment rooms to ensure higher degree of privacy and make patients feel more comfortable. Patients in San Francisco Chinatown, North Beach and Financial District now have easier access to more convenient care. The clinic is staffed by health care professionals with expertise in acupuncture, acupressure, cupping, massage therapy and herbal medicine. The clinic also offers educational programs to inspire and enable public to better understand and integrate holistic health knowledge.

East West Health Services’ hours is Monday to Saturday, and accept many health insurance plans, including CCHP, Anthem Blue Cross, Blue Shield, Heath Net, United Health Care and others.

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## **Chinese Hospital Hosts Free Community Health Day**



The first Chinese Hospital monthly community health day took place at Chinese Hospital on Saturday, January 13, from 10 a.m. to 2 p.m.

Attendees were able to take advantage of a number of free health screenings, included Body Mass Index (BMI), blood pressure, glucose, bone density and vision test; and participate in a variety of activities, included one-on-one session with Jade Health Care Medical Group's optometrist, "Ask the expert" session on diabetes management, osteoporosis education class and learning tablet and smartphone technology. Attendees also had the chance to win prizes.

"Healthcare can sometimes be confusing and overwhelming, so we want to provide opportunities for community to learn how to maintain their health and help their families stay healthy," said Jian Zhang, Chinese Hospital CEO.

The community health day was sponsored by Chinese Hospital and Clinics, Jade Health Care Medical Group and Chinese Community Health Resource Center. Exhibitors included, Chinese Community Health Plan, Chinese Community Health Resource Center, Chinese Community Health Services, Chinese Hospital Wellness Program and ICON Optometry.

Chinese Hospital is hosting monthly community health day on the second Saturday of each month from January to June, to increase health awareness in the community by providing free health screenings and information about various health-related topics. The next monthly community health day is on Saturday, February 10 at Chinese Hospital.

"Our monthly health themes were selected based on the topics of the US National Health Awesomeness Month. We hope through the monthly fairs, our community will learn more about various health issues facing our community." said Angela Sun, Chinese Community Health Resource Center Executive Director.

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# Events & Campaigns 2017



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## Radiothon for Chinese Hospital

We would like to thank everyone who have supported Chinese Hospital 2017 Radiothon. 340 individuals donated to the Radiothon raising a total of \$325,282. Funds raised will be used to renovate our 1979 building which is adjacent to the new patient tower. We hope that we can have your continued support.

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## The 23rd Annual Golf Tournament

On Columbus Day, October 9, 2017, 224 golfers showed up at the Olympic Club for Chinese Hospital's 23rd Annual Golf Tournament. Thanks to Mayor Willie L. Brown Jr. and Supervisor Aaron Peskin who conducted a lively and entertaining live auction. The event was a success raising over \$630,000.

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## Chinese Hospital Auxiliary's check presentation

Chinese Hospital Auxiliary presents a \$22,500 check to the Chinese Hospital. The donation is a result of its 50th Anniversary Gala on September 30th.

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American Pacific International Capital, Inc.'s check presentation

Today, American Pacific International Capital, Inc. Executive Director Wilson Chen, CFO Jennifer Zhang, President Jinshan Mao presented a \$100,000 check to Chinese Hospital. This donation will fund Chinese Hospital 1979 building renovation project. We would like to thank you once again for APIC continuous support. [/fancy\_box]

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American Teo Chew Business Association's check presentation

Arthur Chan, American Teo Chew Business Association's Honorary Life President presented a \$500,000 check to Chinese Hospital at its holiday charity dinner last night. We are thankful to the generous donation and support from the American Teo Chew Business Association. [/fancy\_box]

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Donor List (August 2016 to July 2017)

Thank you very much to our generous donors who contributed from August 2016 to July 2017 in support of Chinese Hospital. [/fancy\_box]

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## Events & Campaigns 2016



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Dragon Lighting Ceremony

On April 16, 2016, over 400 people witnessed the unveiling of the dragon mosaic



community wall located at the terrace of the new patient tower. The dragon image was made up of 404 hexagon tiles of different color and sizes. Supporters donated \$150,000 to \$1,500 to reserve a tile. Over \$3 million was raised from this community wall project.

**4/16/2016**

#### Founders Preview

The 15 community organizations or associations under the leadership of the original Six Companies formed the Tung Wah Dispensary in 1899 when the Chinese were denied healthcare. The original 1925 building has been completely rebuilt as the new Patient Tower. On April 16, 2016, the 15 constituent organization members previewed the new Patient Tower.

**4/17/2016**

#### Grand Opening VIP Reception

Chinese Hospital invited all its naming donors to the Exclusive Grand Opening VIP Reception on April 17, 2016, whereby over 500 guests had a chance to take a behind-the-scenes tour and food tasting in the new Patient Tower.

**4/18/2016**

#### Chinese Hospital New Patient Tower Ribbon Cutting

Ninety-one years to the day, the San Francisco community celebrated the grand opening of its replacement new Patient Tower on April 18, 2016. The proceedings were led with remarks by Honorable Mayor Edwin Lee, former Mayor Willie L. Brown, Jr., District 3 Supervisor Aaron Peskin, Dr. Edward A. Chow, Chair of the San Francisco Health Commission, Dr. Collin P. Quock, a retired physician and past Chief of Staff at Chinese Hospital. Mr. James K. Ho, Chinese Hospital Board President, Mel Lee, Board Member and Ms. Brenda Yee, Chief Executive Officer. The ceremony concluded with guided tours for hundreds of people from the community who eagerly awaited the pride of the new Patient Tower to open its doors.

**10/10/2016**

#### The 22nd Annual Golf Tournament

Thank you to all of our players and sponsors.

# Historical Grand Opening of Chinese Hospital New Patient Tower



Ninety-one years to the day, San Francisco's Chinese Hospital celebrated the grand opening of its replacement hospital today.

Respecting its Chinese-American traditions, the festivities included Buddhist and Catholic blessings, Lion Dancing and Beach Blanket Babylon performances, capped off with a thunderous roar of firecrackers that followed the ribbon cutting. The proceedings were led with remarks by two mayors (Honorable Mayor Edwin Lee and former Mayor Willie Brown), the district supervisor (Aaron Peskin), and members of Chinese Hospital Association Board of Trustees as well as hospital's leadership. The ceremony concluded with guided tours for hundreds of people from the community who eagerly awaited the pride of Chinatown to open its doors.

The 100,000 square foot, 8-story new patient tower was built from ground-up on the same footprint as the original 1925 structure. The new tower includes 88 total patient beds, four surgical units and new 23-bed Skilled Nursing Unit. The state-of-the-art diagnostic imaging department will house all new equipment including 64-detector CT Scanner, Ultrasound, and a MRI to list but a few.

The design of the hospital has been careful to balance the cultural sensitivities and state-of-the-art technologies. The design and motif throughout utilizes Asian

themes such as water, flower, birds and fish, each symbolizing aspects of life that provide a holistic healing environment. Technologies that make patient information and comfort have been carefully thought of. An example is the Care Board, an information reader/display that link employee ID badges to indicate name, position, and photo of the attending staff, will make patients feel assured as to the comings and goings of nursing and medical teams.

The \$180 million construction cost was consisted of 1/3 hospital funds, 1/3 bond issuance, and 1/3 community donations. Of course there were important large donors without whom the funding goal would have been hard to reach. But, as the hospital's CEO, Brenda Yee reflected, an example of how the hospital touches and matters to the people of the community is when countless families who would offer \$2 and \$5, their daily meal budget, to the donation box.

As former San Francisco Mayor Willie Brown had reflected, 'This really is a hospital, for the community, by the community.'

'Let's face it, without the community, we wouldn't be here' said Chinese Hospital Association board President, James Ho.

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## **Chinese Hospital Celebrates Grand Opening of its Outpatient Center**





Chinese Hospital Outpatient Center celebrate its grand opening with ribbon cutting ceremony in Daly City on January 29.

Attendees will have the opportunity to tour the new 11,000 square meter outpatient facility and meet the health care professionals who will be providing care there.

Located at 386 Gellert Blvd. in Daly City, (cross street Hickey Blvd.) this outpatient facility is a \$1.3 million investment in the community's health care. Daly City and surrounding area residents now have easier access to more convenient and comprehensive care. The outpatient center is staffed by physicians with expertise in family and internal medicine, pediatrics, adolescent, teen health, women's health, ear, nose, and throat, and endocrinology. The outpatient center will also offer pharmacy, imaging (mammography, ultrasound, bone density, x-ray), laboratory services and optometry. Also included is East West Health Services which makes the center as the first community hospital in the U.S. to specialize in integrated holistic Chinese medicine. The provider team includes licensed acupuncturists, herbalists and massage therapists.

"The staff of Chinese Hospital worked very hard to make sure that beginning today, the Center becomes a most vital business address in Daly City," Brenda Yee, CEO of Chinese Hospital said.

Daly City Mayor Sal Torres echoed his city's, as well as his own, pride and honor in hosting this newest healthcare outlet of Chinese Hospital. "It is an honor to be standing here as mayor of Daly City and welcoming the Chinese Hospital with open arms," said Torres in his keynote address. "I cannot overemphasize the importance of this facility being situated in

a city whose more than half of the population is comprised of minority groups, half of which are made up of Asian Americans. This Center yet again celebrates the city's diversity."

Torres came to the event with his fellow city council members: Vice Mayor David Canepa, and Councilmembers Ray Buenaventura and Mike Guingona.

"Chinese Hospital has a long history of serving the community. To better serve all Bay Area residents, we opened this multi-specialty outpatient center at the heart of Daly City. We are excited about this new facility because it creates an access point for care in a previously underserved area in San Mateo. We are committed to creating convenient access for patients in order to provide the right care, at the right time, in the right place." According to YoungSoo Cho, Marketing Director of Chinese Hospital.

The outpatient center accepts many health insurance, such as CCHP, Anthem, Blue Shield, Health Net, Medicare, Medi-Cal, and Health Plan of San Mateo.

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## Events & Campaigns 2015



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The 6th Annual Spring Fling[/fancy\_box][fancy\_box box\_style="image\_above\_text\_underline" image\_url="2805" image\_aspect\_ratio="4-5" content\_color="#000000" border\_radius="default" image\_loading="default" enable\_animation="true" animation="fade-in-from-right" image\_size="large" delay="100"]6/12/2015

Chinese Hospital "Buy-A-Tile" Radiothon[/fancy\_box][fancy\_box box\_style="image\_above\_text\_underline" image\_url="2778" image\_aspect\_ratio="4-5" content\_color="#000000" border\_radius="default" image\_loading="default" enable\_animation="true" animation="fade-in-from-right" image\_size="large" delay="200"]10/12/2015

# Chinese Hospital Participates in Announcement of Multi-lingual Prescription Drug Information Bill

Flanked by health care advocates at a Sunset District center specializing in care for Chinese-speaking seniors, Assemblymember Phil Ting (D-San Francisco) announced new legislation helping 6.5 million Californians with limited English proficiency to understand their medications by requiring pharmacists to distribute standardized translations of drug information materials.

“Healthcare access requires effective communication between patients and the medical professionals treating them,” said Ting. “Failure to understand prescriptions causes preventable tragedies. By ensuring that all patients understand their medications, we will save lives and improve healthcare for millions of Californians.”

Sponsored by the California Board of Pharmacy, Ting’s Assembly Bill (AB) 1073 will improve patient access to prescription drug information in their primary languages through the following provisions.

- The Board of Pharmacy must make available and post on its website standardized translated directions on all prescription medications in at least 5 languages other than English.
- Pharmacists must use these standardized translations and, since many pharmacists cannot personally authenticate the materials, the bill would limit their liability for inadvertent errors in their use.
- Pharmacists already providing patients with their own translated directions are encouraged to continue.

“Culturally and linguistically appropriate healthcare is fundamental for patient health and well-being,” said Andy Bryant, COO at Self Help for the Elderly, which hosted today’s announcement and provides health, housing, and wellness services. “By making it easier for seniors to understand their medications, they can focus on enjoying their golden years with dignity and grace.”

“We at Chinese Hospital feel this is a valuable bill for not only our Chinese speaking community but all the other community members we serve with limited English proficiency,” said Diane Hong, Pharmacist at Chinese Hospital. “This bill will help people properly take their medications and ensure they get the benefit of the drugs as their doctors intended.”

“Patients often misunderstand instructions for their medication,” said Sarah de Guia, Executive Director of the California Pan-Ethnic Health Network. “These misunderstandings are only exacerbated for California’s Limited English Proficient patients. This bill will help make prescription labels understandable and meaningful for millions of Californians.” California is the most



linguistically diverse state in the nation. The 2010 U.S. Census found over 6.5 million Californians speak English less than “very well.” And, 44 percent of Californians speak a language other than English at home. In San Francisco, according to the 2014 Language Access Ordinance Report, 36 percent of residents are immigrants. 45 percent over the age of 5 speak a language other than English at home – mostly Chinese, Spanish, Tagalog, and Russian. Thirteen percent of households remain linguistically isolated, meaning no one over the age of 14 speaks English “well” or “very well.”

Prompted by a 2007 state law, the Board developed standardized, patient-centered prescription labels with simplified drug use directions and improved font sizing. The Board also developed online information tools to confront language access challenges that have not been used by pharmacists due to liability concerns over inadvertent errors.

Further information about AB 1073 is available at <http://www.leginfo.ca.gov>.