

PBS INTERVIEW:

How planning and early action helped San Francisco's Chinatown control coronavirus



California is enduring an alarming rise in COVID-19 cases, hospitalizations and deaths. But one community has succeeded at keeping the virus at bay – offering potential lessons on how early action on the pandemic can change outcomes. Meiying Wu and Alyson Stamos, reporters at the Graduate School of Journalism at University of California, Berkeley, share this story from San Francisco's Chinatown.

Read the Full Transcript

- **Amna Nawaz:**

We are staying in California now, where, as we just heard, new outbreaks are leading to a steady increase of infections and deaths.

But one community you're about to see is so far succeeding in keeping the virus at bay, offering potential lessons on what happens when you start taking action early.

This story comes to us from Meiying Wu and Alyson Stamos, reporters at the University of California Berkeley's Graduate School of Journalism.

Here's their report.

- **Alyson Stamos:**

The Chinese New Year's celebration this past February in San Francisco was a time of excitement, but also a time of fear.

The coronavirus was spreading rapidly across China. And the first case had just been detected in the United States, causing alarm.

- **Jian Zhang:**

We can have an outbreak in Chinatown because we have a lot of people going back to China for Chinese new year.

- **Alyson Stamos:**

Jian Zhang is the CEO of Chinese Hospital, an acute care facility in the heart of San Francisco's Chinatown. The neighborhood was poised for disaster, 15,000 people living in approximately 22 blocks, making it one of the densest neighborhoods west of Manhattan.

To make matters worse, most of its residents are elderly, living in cramped single-room occupancy hotels, called SROs.

- **Yongfaz Zhu (through translator):**

Our room is very small in the SRO. It's about 70 square feet.

- **Yongfaz Zhu:**

We have little space in here besides the bed. We don't have our own kitchen. We don't have our own restroom.

- **Alyson Stamos:**

The virus can spread easily here. Shared spaces like these have led to some of the deadliest outbreaks in the country. At Chinese Hospital, they planned for the worst.

- **Alyson Stamos:**

Since January, only two Chinatown residents have been hospitalized here. And there have been fewer than 20 cases of COVID-19 in the neighborhood, accounting for one of the lowest rates in the entire city.

Zhang says it was all about preparation.

- **Jian Zhang:**

Because the outbreak happened in China first, so they learned a lot of lessons. We don't have to go through that in order to learn what to do.

- **Alyson Stamos:**

In January, Zhang's staff was already masking respiratory patients outside the hospital to avoid transmission. Her network in China has shipped pallets of PPE to Chinese Hospital in San Francisco. Now there is a overflow.

And they are helping mobilize others. As early as February 1, Zhang teamed up with community leaders and city officials to give some of the earliest education on hygiene and sanitation.

- **Man:**

We can stop this virus.

- **Alyson Stamos:**

Local Chinese media shared the preventative messages widely.

- **Chi Wing Pau (through translator):**

Our community realized the potential risk for an outbreak early on because a lot of us experienced the SARS outbreak. A lot of people died.

- **Alyson Stamos:**

Chi Wing Pau, manager of Far East Cafe, one the largest restaurants in Chinatown, shared information with his coworkers and customers.

- **Chi Wing Pau (through translator):**

I hung up the flyers in the restrooms, kitchen, and outside the restaurant. I also told our staff everything I learned on how to prevent infection.

- **Alyson Stamos:**

The restaurant is closed for business right now. They are instead using the kitchen to further keep the virus at bay.

- **Chi Wing Pau (through translator):**

We're making a few hundred meals a day for elderly residents in the SRO. This helps minimize using the shared kitchen and the chance of being infected.

- **Alyson Stamos:**

It has, in some ways, been the simple things that have kept the infection rate low, hot meals, more hand sanitizer and increased cleaning.

- **Yongfa Zhu (through translator):**

They clean the kitchen, bathrooms and the floor twice a day in our building. We stay in our rooms as much as possible because we're scared.

- **Alyson Stamos:**

Recently, Chinese Hospital gave free tests to residents in Zhu's building.

- **Yongfa Zhu (through translator):**

I'm still afraid. There have been cases in other SROs in the city, so we have to be more careful.

If anyone tests positive, we can quarantine that person. It's beneficial to the person, because they can get treated, and it can protect others, too.

- **Alyson Stamos:**

All 32 residents in Zhu's building who participated tested negative for the coronavirus. And testing continues. Getting ahead of any infection will be essential for the eventual reopening of the neighborhood.

For the "PBS NewsHour," I'm Alyson Stamos in San Francisco.

KPIX INTERVIEW:

Chinese Hospital Helped Prevent COVID-19 Outbreaks In San Francisco's Chinatown



By Sharon Chin | June 1, 2020 at 4:37 pmSAN FRANCISCO (KPIX 5) – One of San Francisco's most densely populated neighborhoods – considered a high risk for the spread of COVID-19 – managed to stay ahead of the curve with the over a century-old Chinese Hospital leading the way.

San Francisco Chinatown was considered a potential COVID-19 hot spot, where thousands of people cram into single room occupancy residences called SROs.

"We were worried," said Chinese Hospital CEO Dr. Jian Zhang.

Zhang realized the serious risk early on when China deployed doctors to COVID-19's ground zero in Wuhan, during Chinese New Year, a major holiday.

"You don't leave family unless something is really important, something is really bad," Zhang noted.

The hospital's doctors like Jennifer Chen recognized Bay Area infections could explode.

"A lot of our patients go back and forth between China, Hong Kong as well as the United States," Dr. Chen said.

Two months before San Francisco sheltered in place, Dr. Zhang pleaded for PPE over social media. Donations from China and the U.S. poured in.

"It was overwhelming support from people all over the world," she said.

And on local Chinese language media, the hospital spread the word on washing hands and social distancing.

Patient and hospital donor Arthur Chan listened.

“Jian convinced me use a face mask. I’m very stubborn, I don’t want to use it,” Chan said.

The result: only a handful of COVID-19 infections ended up at Chinese Hospital.

So far, several patients who tested positive recovered at home. The emergency room admitted several others, including some seniors citizens aged 68 years and older.

Dr. Ziang says all of them survived. And none of the patients lived in Chinatown.

“We’re really blessed Chinese Hospital doesn’t have an outbreak,” Dr. Zhang said.

In addition, the response to COVID-19 is an example of how Chinese Hospital is extending its reach.

It took in patients from Zuckerberg General Hospital to free up space for COVID admissions.

121-year-old Chinese Hospital has been undergoing a multi-million dollar improvement project over the past several years.

It added patient beds, upgraded the emergency room, opened a new cancer center and gastrointestinal clinic, and expanded same-day surgeries.

“We want to reach all the members of our community, not just the Asians,” Dr. Chen said.

Still, the hospital remains committed to the Chinese community.

For example, there was concern that half the people who died of COVID-19 in the city were Asian American.

So the hospital recently launched a pilot program with the health department offering free COVID-19 testing and health tracking to SRO tenants in Chinatown.

The hospital said 32 people in one SRO on Waverly Place tested negative last week. The program will continue to expand to other SROs to prevent an outbreak of the virus.

“It’s not over,” said Dr. Zhang. “How do we continue to keep the community safe?”

That remains a focus as the nation’s only independent hospital built by and for the Chinese community keeps its sights on patient care on the streets of Chinatown and beyond.

SF CHRONICLE:

Chinese Hospital gave free coronavirus tests to SRO residents in SF Chinatown to try to prevent another widespread outbreak in these densely packed buildings.



The Chinese Hospital gave free coronavirus tests to all residents in a single-room-occupancy hotel in San Francisco's Chinatown on Friday to try to prevent another widespread outbreak in these densely packed buildings. Cases have soared among the many vulnerable, elderly people living in these residential hotels elsewhere in the city where tight quarters and communal spaces make it especially easy for the virus to spread.

On Friday, those living at a residential hotel on Waverly Place walked down narrow stairs and onto the sunny Chinatown street where a pop-up tent and team of gowned nurses waited. Temperature check, two squirts of hand sanitizer. Each single-room-occupancy hotel resident sat on a folding chair, lowered their mask and tilted their head back. A poke from a long thin swab in each nostril – some winced, others coughed, a little girl cried – and then it was done. Thirty-four residents of the Ning Yung SRO on Waverly Place were tested for the coronavirus on Friday afternoon through a pilot program spearheaded by the Chinese Hospital, a nonprofit community hospital, and supported by the San Francisco Department of Public Health.

The city's Board of Supervisors this week passed an emergency ordinance calling

on the health department to follow specific protocols on testing, contact tracing and reporting cases at SROs.

The legislation, sponsored by Supervisor Aaron Peskin, came as cases among residents and staff at residential hotels have soared 1,888% since April 1. There were 179 cases as of Monday.

"We should not be resting on our laurels," Peskin said, adding that he is worried about a second wave of the coronavirus if people become complacent. "This is only the beginning. Testing some 30 people in one SRO is not going to yield the information and results and the safety." Still, Gina Yam, the hospital's director of operations, said the testing was smooth as her team wiped and sanitized and peeled off gloves after testing for roughly an hour. "I think it's a great start," she said. "We are hoping that all results are negative."

The program will test and track each resident, providing contact tracing, follow-up testing, and additional support and medical care as needed, Yam said.

Testing was voluntary, but nearly all residents chose to be tested. The Chinese Consolidated Benevolent Association, which runs the SRO and has an office in the same building, helped educate residents about the program. None of them had symptoms when screened before the tests, Yam said. Jian Zhang, CEO of Chinese Hospital, said the goal is to expand the program to other SROs, but there are no firm plans yet. The program is labor-intensive, and limited resources remain an issue, she said.

"This is just the first one," Zhang said. "We're figuring out how to do more."

Another obstacle is that some residents are afraid to be tested because they fear it could mean separation from their family, loss of work or stigmatization, Zhang said.

Dr. Sunny Pak, director of Chinatown Public Health Center, said the city's health department is committed to working with community groups to offer appropriate, culturally sensitive medical care in native languages to immigrant and SRO communities. Upstairs at the Ning Yung building, two floors each have a dozen rooms, some with multiple people. The residents, many of them seniors, share three toilets, two showers and a kitchen with one sink and one stove top per floor. Cloth sheets substitute for doors on many rooms. On Friday, a man turned on the shower to wash clothes in a plastic tub.

Chinatown has yet to be hit by a large outbreak of the coronavirus, but members of the Chinese Hospital and other community groups say complacency is not an option – the pandemic is not over. "Being one of the most densely populated neighborhoods in the United States, San Francisco Chinatown is at an extremely high risk of a devastating community outbreak," Zhang said.

Chinese Hospital Launches Pilot to Test Chinatown SRO Residents on Waverly Place for COVID-19



The Chinese Hospital, one of San Francisco's critical healthcare providers, is launching a pilot program to begin free testing of residents in single-room-occupancy (SRO) buildings in Chinatown, the most densely populated neighborhood in San Francisco. This first of its kind program launched today in San Francisco's Ning Yung Benevolent Association's SRO building, located at 41 Waverly Place.

"We are grateful for the City's aggressive and large-scale testing efforts across San Francisco," said Jian Zhang, CEO, Chinese Hospital. "SROs house some of the most vulnerable people of our city. Chinatown residents are overwhelmed with fear. If they leave their homes, they risk exposure to COVID-19. If they test positive, they have nowhere to isolate and fear infecting others, eviction, becoming homeless, and losing communal support. We are working with our partners to meet our communities where they are so we can prevent, trace, and limit the spread of COVID-19."

"Since day one of the global pandemic, the City has acted quickly to confront the impacts brought by COVID-19 and protect the health of all San Franciscans," said Mayor London N. Breed. "Sadly, our most vulnerable community members have been disproportionately impacted by this virus. We are working to expand testing to communities that have historically been underserved and need more resources, but we can't do this work alone. That is why community health organizations and partners like the Chinese Hospital are so important. I want to thank the Chinese Hospital for their partnership and their work to provide culturally and linguistically competent services for Chinatown residents."

"After seeing our COVID case numbers in SRO's steadily increase for months, the Board of Supervisors unanimously approved public health mandates this week that require DPH to test everyone in a SRO where a case has been confirmed," said Supervisor Aaron Peskin. "But we know we must do much better, including performing robust contact tracing and offering affordable and culturally competent testing to asymptomatic individuals. I'm hopeful that this pilot will be scaled up quickly – our most vulnerable community members don't have the luxury of time and every hour counts."

“During this pandemic, we need to make sure we’re protecting everyone in our community, particularly Chinatown’s SRO residents who are most vulnerable to COVID-19 spread,” said Assemblymember David Chiu. “We know we can keep the curve low by testing, contact tracing, quarantining and supporting those who test positive or are exposed – and this pilot is the first major step of this strategy. I’m grateful to Chinese Hospital and our health care, community and elected leaders for partnering on this groundbreaking program – we are stronger together.”

“The San Francisco Department of Public Health is committed to working with Chinese Hospital and our community organizations to provide culturally and linguistically competent medical care to our immigrant and SRO residents in Chinatown,” said Dr. Sunny Pak, Acting Director of Chinatown Public Health Center, San Francisco Department of Public Health. “This pilot is another step the City is taking to expand our testing capacity, engage with the Chinatown community, and connect vulnerable populations with the services they need on all aspects of COVID 19.”

“We are proactively in contact with the Chinese Hospital and City agencies and sharing information about testing. We are reporting information regularly and updating our protocols in our SROs,” said Ding Lee, President of San Francisco’s Chinese Community Benevolent Association. “This is our community. SRO owners must also be diligent partners in the fight against COVID-19.”

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**NEW YORK TIMES INTERVIEW:
CEO Dr. Zhang talks about how SF
Chinatown and Chinese Hospital prevent
and prepare for COVID-19**



On Thursday, Gov. Gavin Newsom said he had signed an order providing extra paid sick time for workers in the food chain.

"The grocery lines are also the front lines in this pandemic," he said.

Later in the day, lawmakers dug into the state's spending on its coronavirus response, as The Sacramento Bee reported. According to CalMatters, Mr. Newsom's free-flowing spending has been facing scrutiny. **Today, we have another dispatch from our partners at the University of California, Berkeley Graduate School of Journalism, written by Alyson Stamos and Meiyang Wu:** SAN FRANCISCO – On Jan. 24, the eve of the Chinese New Year, Dr. Jian Zhang, the chief executive of San Francisco's Chinese Hospital, saw an alarming photograph as she scrolled through her holiday greetings on WeChat. An old medical school colleague was about to join more than 100 other health care providers being rushed to Wuhan to help manage the coronavirus outbreak. Dr. Zhang immediately recognized the threat.

"Twelve hours," she recalled thinking. "We have direct flights from Wuhan to San Francisco, and it only takes 12 hours." She knew those who were visiting family in China during the Lunar New Year would soon be back.

A perfect storm seemed to be headed for the 22 square blocks that make up Chinatown, one of the most densely populated neighborhoods in the United States. Chinese Hospital, which Dr. Zhang has led since 2017, is an acute care facility in the heart of Chinatown. Many of the neighborhood's older Chinese residents live in cramped single-room-occupancy hotels. Travel between Chinatown and China is constant.

Dr. Zhang called Aaron Peskin, a San Francisco supervisor who represents Chinatown. "If we have an outbreak in Chinatown," she told him, "it will be a nightmare of yours and mine."

But Chinatown has thus far held off the nightmare.

Chinese Hospital admitted its first Covid-19 patient on March 26, three weeks after patients had been hospitalized in other parts of San Francisco. As of mid-April, at least 34 cases of Covid-19 had been detected in 22 S.R.O.s around San Francisco, according to figures collected by Mr. Peskin's office. None of these cases were within those 22 square blocks, although three were on the border of Chinatown.

"It's kind of amazing," Mr. Peskin said. "Here we are – it is now the beginning of April, and Chinatown, knock on wood, is looking pretty darn good."

Despite being particularly vulnerable to the novel coronavirus in the United States, Chinatown turned out to be well-prepared, unlike other places around the country. Chinese Hospital was at the center of an effort to coordinate barriers for entry of the virus. These involved almost every major institution in Chinatown, including the Chinese-language press and deeply engaged neighborhood institutions, all of whom were imprinted with memories of earlier infectious disease outbreaks. Deep links to front-line health workers in China would also be invaluable as Chinese Hospital worked to avoid what everyone thought was coming.

Given the unpredictable pathways of this highly contagious disease, Dr. Zhang and other leaders in Chinatown are well aware that circumstances could change in an instant. Compliance with shelter in place has at times been haphazard. (Mr. Peskin's office has fielded many complaints about card games in Chinatown's Portsmouth Square.) But the successes so far can be traced to early action by hospital and community leaders to keep the virus out of areas where it might otherwise flourish.

On Feb. 1, one week after Chinese New Year, Dr. Zhang, Mr. Peskin and Chinatown community leaders hosted a news conference highlighting practices to slow the spread of the virus. The Chinese Consul General in San Francisco gave an update on the Chinese government's response.

Mr. Peskin saw the effects of this informal campaign every day when he drove through Chinatown on his way to City Hall. "For a while it was kind of startling that on one side, on the north side of Broadway, everything was 'normal' and nobody was wearing masks," he said. "And the second you would cross Broadway into Chinatown, everybody was wearing masks."

Nonetheless, the perception of Chinatown as a potent hotbed of the coronavirus quickly took hold. In February, well before a single Covid-19 case had been detected in San Francisco, tourism in Chinatown evaporated. On Jan. 31, President Trump had announced travel restrictions to and from China, and before long he was referring to "the Chinese virus." Attacks against Asian-Americans jumped nationwide.

In late February, Speaker Nancy Pelosi returned to her home district of San Francisco and took a high-profile tour of Chinatown, arm in arm with community and business leaders. "Everything is fine here," she said. "Come, because precautions have been taken."

Chinese Hospital has played a prominent role in San Francisco's Chinese community for more than a century. It began as the Tung Wah Dispensary, opening in 1899 to provide health care to Chinese immigrants who were otherwise unable to get treatment because of rampant discrimination. When the 1906 earthquake destroyed the dispensary, Chinese community groups raised money to rebuild what is now

known as Chinese Hospital. Today, it remains the only hospital in the United States built by and for the Chinese community. Bruce Lee, the actor and martial arts master, and Norman Yee, the president of the San Francisco board of supervisors, were born there.

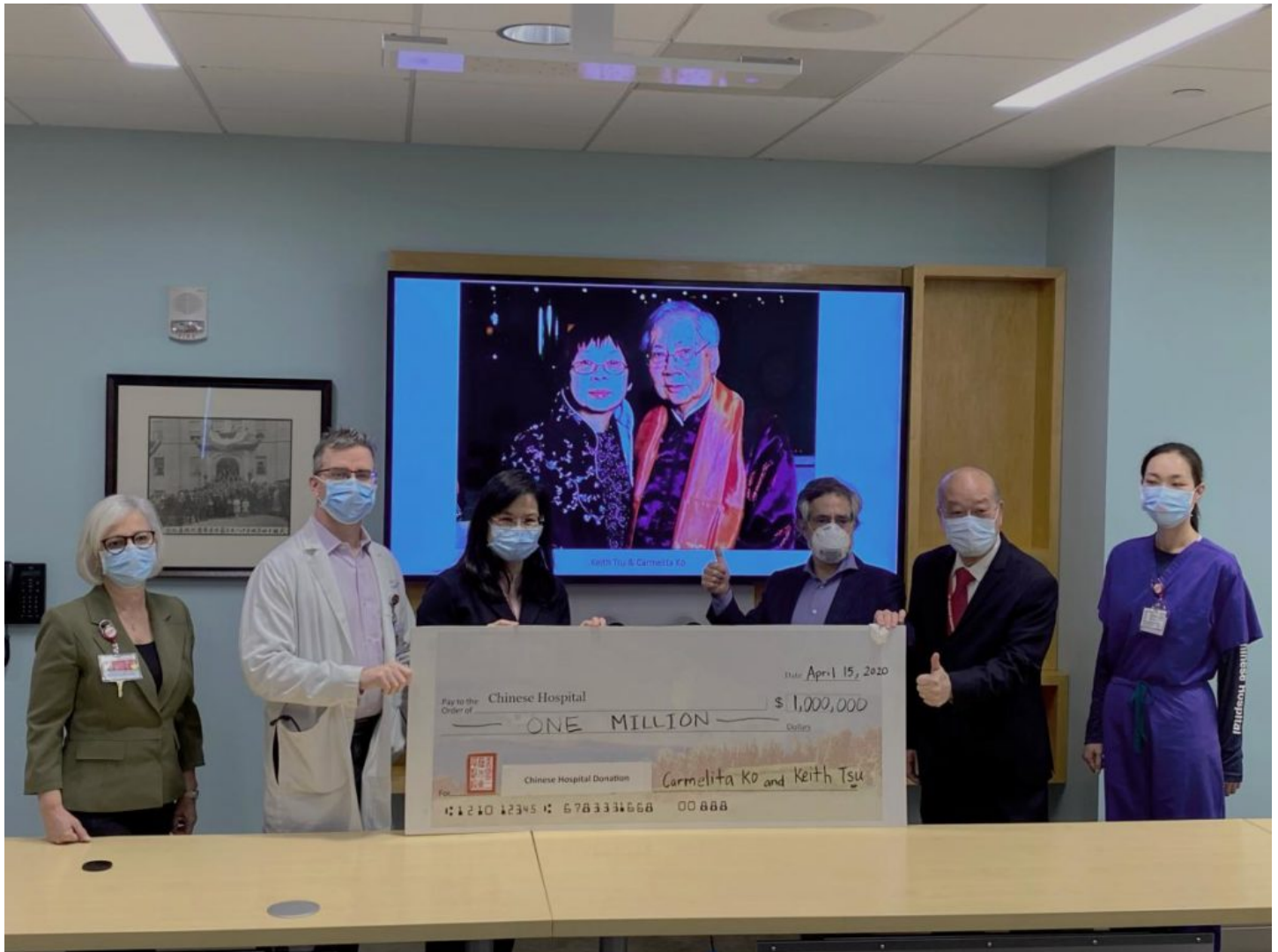
Most of the hospital staff is bilingual or trilingual, speaking English, Mandarin and Cantonese. Dr. Roger Eng, chief of radiology, says small details like serving jook, a traditional Chinese rice porridge, to patients for breakfast “does have an impact on their mental well-being which we know helps speed up their recovery.” Dr. Zhang, 53, left her home in Guangzhou in 1990 to study, and obtained a doctorate in nursing practice at the University of San Francisco. While on clinical rotation at Chinese Hospital, she noticed that many women could not afford cancer screenings; she sought and obtained funding for low-cost mammograms and training in breast self-examinations. She’s been with Chinese Hospital since 1993, and became chief executive in 2017. One of the hospital’s most effective tools for raising the alarm about the novel coronavirus and getting health information to the community is the city’s Chinese-language media – at least two newspapers, a radio station and two TV stations. A 90-minute community-initiated fund-raiser on Sing Tao Chinese Radio last month raised more than \$300,000 for the hospital’s efforts to fight the pandemic. Dr. Zhang and her colleagues’ continuing links with China also gave them insights from the front lines in Wuhan. Dr. Zhang’s medical school friend who deployed to Wuhan just before Chinese New Year’s ended up running a 51-bed critical care unit. One early idea Dr. Zhang borrowed from her medical colleagues in China was to put masks on every patient before they even set foot inside the hospital to minimize the virus transmission in their wards.

The local Wuhan diaspora has also helped. A longtime friend of Dr. Zhang’s, Hai Su, a software engineer from Wuhan, came to the United States in 2001. He helped organize two Wuhan alumni associations to send thousands of dollars’ worth of medical equipment to their hometown at the height of the crisis. As the epicenter of the pandemic shifted to the United States, the Wuhan alumni refocused their help on the Bay Area. In March and April they donated more than \$50,000 to Chinese Hospital in masks and cash.

As of Thursday, only one Covid-19 patient remains at Chinese Hospital. Two others have been discharged. So far in April, the hospital has taken in 18 patients from Zuckerberg San Francisco General Hospital who do not have the coronavirus, helping to open up acute care beds there for those with the virus.

On the streets of Chinatown, about 80 percent of the restaurants are shuttered. Produce markets, fish sellers and butchers are gamely trying to stay solvent with socially distanced shopping in what are often confined spaces. Dr. Zhang does not presume that the hospital’s record thus far will continue. She hopes for the best, prepares for the worst. “Every day that we don’t have a surge is a good day,” she said.

Chinese Hospital adds 23 Acute Care Beds and Staff to support Local and State-wide fight against COVID-19



Chinese Hospital, in collaboration with Assemblymember David Chiu and the California Department of Public Health (CDPH), announces an increase in its bed capacity to combat COVID-19 pandemic.

"Chinese Hospital, a non-profit community hospital and the only one in the United States, is on the frontlines of this battle to save lives. Due to the dire and still unforeseen consequences of this national public health emergency, we are taking proactive steps to mobilize limited resources to protect our most vulnerable and diverse communities. With the assistance of Assemblymember Chiu and CDPH, we have received state approvals to license an additional 23 Acute Care Beds. These beds are located in the state-of-the-art New Patient Tower, completed in 2016, on the second floor of Chinese Hospital. Additionally, to treat more patients experiencing healthcare emergencies faster, Chinese Hospital has received a change in its status from Standby Emergency Medical Service to Basic Emergency Medical Service," stated Dr. Jian Zhang, CEO, Chinese Hospital.

Assemblymember David Chiu, who represents Chinese Hospital's main campus, was instrumental in expediting the state's recent licensing approvals: "For over a

century, Chinese Hospital has provided critical care to save the lives of many generations of San Franciscans and Californians. I'm thrilled that Chinese Hospital has received the necessary approvals to expand its care during the COVID-19 pandemic, and thank the hospital's leadership, state and local health officials for their partnership."

The San Francisco Department of Public Health (SFDPH), working closely with its hospital partners, including Chinese Hospital, has orchestrated the citywide response to mitigate the dramatic impact of COVID-19. "Chinese Hospital has collaborated closely with SFDPH and our other partners to increase bed capacity, enhance preparedness, and focus limited resources on the COVID-19 patients who need it most. Chinese Hospital is there when we need them most," stated Greg Wagner, Chief Financial Officer of SFDPH.

The preparation for the anticipated increase in patients and services, is very costly. Chinese Hospital has hired additional nurses and other healthcare staff. With community support, the Hospital's medical infrastructure has been expanded and improved. "The entire community is now engaged in fundraising efforts to ensure a fully operational community hospital to meet the needs of all San Franciscans," stated Kitman Chan, Trustee, Chinese Hospital and Chinese Chamber of Commerce.

"I want to thank our dedicated and courageous providers and staff, management team, community partners, donors, and elected officials for their sacrifices and around-the-clock efforts to fight and contain COVID-19. Working together, I am confident we will get through this crisis," said Dr. Zhang.

For more information on how to donate necessary funds or supplies, please call 1-415-677-2470 or visit www.chinesehospital-sf.org/covid19-fund

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KPIX INTERVIEW: CEO Dr. Zhang talks to Bay Area Focus host Kenny Choi about the Chinese Hospital



CEO Dr. Jian Zhang talks to Bay Area Focus host Kenny Choi about the Chinese Hospital, San Francisco's only 5-star acute care facility, its programs and plans for expansion, and the facility's 120th Anniversary. To become a donor, or get more information, go to ChineseHospital-SF.org/donate-now, or call 415 982-2400.

Installation Ceremony for Chinese Hospital Board of Trustees 2020



The Installation Ceremony of the Chinese Hospital Board of Trustees 2020 was held at San Francisco's Chinatown on January 28, 2020. Chinese Hospital has served the San Francisco community for more than 120 years and it is always looking for opportunities to improve the quality of its healthcare services to meet the ever-changing needs of the community. The board aims to offer access to quality health care cost-effectively to all socioeconomic levels in an ethnically and culturally appropriate way.

This ceremony over a lunch banquet was well attended by civic and business leaders of the city along with Board predecessors, and the senior management team from Chinese Hospital and Chinese Community Health Plan. Together, they gave the warmest welcome to the Medical Staff and the new Board.

Mr. George Lew, President of the Board of Trustees 2019, reported the progress of the major developments during his tenure.

With the aim of providing more comprehensive services to the community and building a better and healthy community, in 2019 the hospital “has developed and implemented a comprehensive turnaround plan and worked persistently to secure the \$30 million CleanFund to create new services.” In addition, Chinese Hospital has taken the lead in bringing new technology to the community. “Last July, we had the first HIFU service for prostate cancer completed in the hospital with a good outcome.” Furthermore, as we have worked very hard on controlling our costs, Chinese Hospital “achieved a positive EBITDA of \$2.95 million” in 2019. We are also honored to receive a 5-star rating from the Center for Medicare and Medicaid in 2019.

At the end of the speech, Mr. Lew expressed his sincere gratitude to all the donors for their generous support, “I want to thank all the supporters and donors for their generous donation and using our services. Because of your support, Chinese Hospital raised over \$3 million through fundraising activities.”

Mr. Mel Lee, President of the Board of Trustees 2020, has been serving on the Board for years. Speaking at the ceremony, he stated that to expand the scope of medical services for the community, Chinese Hospital will establish cancer services and expand palliative care services. “We will continue to collaborate with the City Health System to make good use of the hospital’s space.” He also mentioned “the best way to support Chinese Hospital is to use our services and use CCHP as your insurance.”

Another key goal this year, according to Mr. Lee, is recruiting more physicians to solve the overall physician shortage issue. “We’ve made good progress in many areas. Now, we need more physicians to serve the community.” Mr. Lee urged all physicians to work together with Chinese Hospital and CCHP to strengthen the positive outcomes of the hospital’s turnaround plan. The ultimate goal is to provide better services and bring more benefits to the community and patients.

Chinese Hospital Board of Trustees will continue to carry on and stay true to the Chinese Hospital’s mission in the coming year. They wish the community would continue to support the hospital.

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Events & Campaigns 2019



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Chinese Hospital Spring raffle 2019

Congratulations to all Raffle winners! Thank you to everyone who purchased a ticket in support of Chinese Hospital. [/fancy_box] [fancy_box box_style="image_above_text_underline" image_url="2787" image_aspect_ratio="4-5" content_color="#000000" border_radius="default" image_loading="default" enable_animation="true" animation="fade-in-from-right" image_size="large" delay="100"]4/18/2019

Chinese Hospital 120th Anniversary

Chinese Hospital marked its 120th Anniversary with an annual gala at the San Francisco Design Center to celebrate 120 years of providing affordable quality care to the community. We would like to sincerely thank everyone who attended and supported our Anniversary Celebration. Also, a big thank you to our generous donors, sponsors and vendors. We are looking forward to many more years to celebrate with you! [/fancy_box] [fancy_box box_style="image_above_text_underline" image_url="2766" image_aspect_ratio="4-5" content_color="#000000" border_radius="default" image_loading="default" enable_animation="true" animation="fade-in-from-right" image_size="large" delay="200"]10/14/2019

The 25th Annual Golf Tournament

The 25th Annual Golf tournament was another great success this year, raising over \$800,000. It was so rewarding to see the strong support from the City and the community. Chinese Hospital is an iconic place for healing and wellness for the community, we all should be very proud to be part of the team to provide quality of care to the people we love and care. [/fancy_box] [fancy_box box_style="image_above_text_underline" image_url="2794" image_aspect_ratio="4-5" content_color="#000000" border_radius="default" image_loading="default" enable_animation="true" animation="fade-in-from-right" image_size="large" delay="500"]2019

Radiothon for Chinese Hospital 2019

Thank everyone who has supported our 2019 Radiothon. The Radiothon raised \$84,000, and it would be used to renovate our 1979 building which is adjacent to the new patient tower. [/fancy_box] [fancy_box box_style="image_above_text_underline" image_url="7330" image_aspect_ratio="4-5" content_color="#000000" border_radius="default" image_loading="default"]

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Donor List (08/2018 to 07/2019)

Thank you very much to our generous donors.[/fancy_box]

MOU signed with China's Sun Yat-sen University's Xinhua College to establish academic partnership



On Sunday, November 24th, San Francisco's Chinese Hospital, and Sun Yat-sen University's Xinhua College signed a Memorandum of Understanding (MOU) to promote academic collaboration between the two organizations.

Through the MOU, both organizations agreed to work collaboratively to promote academic exchanges and cooperation, provide opportunities for teachers and medical personnel-exchange programs, and facilitate training opportunities in San Francisco for outstanding nursing students at Sun Yat-sen University's Xinhua College.

"It is a fantastic collaboration. It provides an excellent platform for our teachers and students to develop their abilities," said Prof. Tinghuai Wang, President of Sun Yat-sen University's Xinhua College. He also commented that this partnership provides a beneficial opportunity for their teachers and students; the educational training will not only help broaden their horizons but also improve the quality of their teaching and learning significantly.

"I'm pleased to see the partnership established and look forward to assisting students at Sun Yat-sen University's Xinhua College to further develop their skills and capacity to become world-class professionals for the near future," said Dr. Jian Zhang, CEO of Chinese Hospital. Furthermore, Dr. Zhang said that the partnership is a mutually beneficial relationship, where the faculty members from Sun Yat-sen University and our medical team can share their techniques and expertise, as well as help Chinese Hospital to continue hiring qualified bilingual employees, serving the needs of the community.

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