

Chinese Hospital Named in Newsweek's "Best-in-State Hospitals" 2024



San Francisco Chinese Hospital is proud to announce its recognition in the Newsweek and Statista's America's Best-in-State Hospitals, ranking as California's #33 among 337⁽¹⁾ statewide, and earning a place among the top four hospitals in San Francisco. This notable recognition, presented by Newsweek and Statista Inc., a leading statistics portal and industry ranking provider, solidifies Chinese Hospital's position among the nation's elite institutions committed to delivering exceptional patient care and upholding the highest safety standards.

Newsweek's rankings spotlight hospitals demonstrating an unparalleled commitment to quality healthcare and patient well-being. In its inaugural year of receiving this esteemed recognition, Chinese Hospital proudly stands among those acknowledged for their commitment to excellence.

"We're honored to be recognized among the best hospitals across the nation," stated Dr. Jian Zhang, CEO of Chinese Hospital. "Over the past few years, Chinese Hospital has undergone a transformative journey, growing and evolving into a leading healthcare provider by establishing partnerships with some of the best health systems in the San Francisco Bay Area and the San Francisco Department of Public Health (SFDPH). This national recognition serves as validation of our team's growth mindset and collective commitment to providing access and delivering world-class, equitable care to our patients at every level and in every community we serve."

Beyond the accolades from Newsweek, Chinese Hospital consistently demonstrates excellence in safety and quality across various healthcare rating systems, receiving an "A" grade from The Leapfrog Group in Spring 2023 and a 4-star rating from the Centers for Medicare & Medicaid Services.

"Even in the face of limited resources, we are steadfast in delivering quality care to the communities we serve. This achievement is a source of immense pride, underscoring the hard work, exceptional skills, and unwavering dedication of our teams," said Dr. Kin Yee, Chair of Chinese Hospital Board.

Chinese Hospital, the only independent hospital in San Francisco, has consistently expanded its services over the past 124 years to meet the diverse needs of communities in San Francisco and northern San Mateo County. The dedication to excellence surpasses mere rankings, reflecting an unwavering commitment to continual improvement.

As a community hospital, Chinese Hospital continues to broaden its geographical footprint and impact by cultivating meaningful partnerships with UCSF Health, the San Francisco Department of Public Health (SFDPH), and Zuckerberg San Francisco General (ZSFG). The steadfast dedication remains resolute, driven by the goal to deliver exceptional care, foster innovation, and positively transform lives within the communities served.

The America's Best-In-State Hospitals 2024 ranking was created to identify the top hospitals at the state level. Hospitals from all US states were eligible for the ranking and included in the nationwide survey. Four data sources were used for the evaluation:

- Nationwide online survey of tens of thousands of health care professionals (doctors, hospital managers, and others);
- Publicly available data from hospital surveys of patient experience during their hospitalizations. Survey topics included cleanliness of the hospital, communication by the nurses/doctors, care transition, communication about medicines, discharge information, quietness, and staff responsiveness.
- Hospital quality metrics from the Centers for Medicare and Medicaid Services was available for mortality, safety, readmission, experience, and timely and effective care;
- The implementation of Patient Reported Outcome Measures online survey (completed by patients to measure their perception of their functional well-being and quality of life).

For additional information about Chinese Hospital, please visit www.chinesehospital-sf.org.

⁽¹⁾https://www.hospitalusainfo.com/2023/07/17/how-many-hospitals-in-california/#California_hospital_list

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