

Billing & Insurance

Chinese Hospital will bill your insurance company for you. If you do not have health insurance, a deposit may be required upon admission. You may pay the deposit or the bill by cash, check, money order, VISA, Mastercard, American Express or Discover card.

The hospital bill reflects the cost of supplies and services provided during your visit. If you have any questions concerning your hospital bill, please contact Patient Financial Services at 1-415-677-2314. Price transparency policy. **Your Rights Against Surprise Medical Bills**

When you get emergency care or are treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from balance billing. In these cases, you shouldn't be charged more than your plan's copayments, coinsurance and/or deductible. Information about Surprise Medical Bills and your rights. In most cases, these charges do not reflect the price you would pay for these services, and are adjusted based on your insurance coverage and financial assistance you may be eligible for.

Note: The prices are subject to change. The Hospital bill excludes physician fees for services provided by certain hospital-based specialties, such as the Radiologist, Anesthesiologist and the Pathologist. They are billed separately from the hospital bill. Typically, you can receive several physician bills in addition to the Hospital bill.

Should you have any questions concerning the physician bills, the physician's billing office may be contacted at the address and telephone number provided on the bill. Always bring your health insurance card with you when seeking healthcare services. Be aware that your insurance company may require you to notify them when you require admission to the hospital. Also, some insurance companies require prior authorization or a second opinion for certain services.

In some cases, it may be necessary for you to make a cash deposit. Chinese Hospital also ask that you prepay the amount of any patient deductible required by your insurance policy.

Please remember that your hospitalization coverage is a contract between you and your insurance company. Chinese Hospital will cooperate to the fullest in expediting your claim; however, you are ultimately responsible for your account. If you do not have insurance, a cash deposit is required in advance for an elective admission. Periodic statements will be sent to you so that the account can be kept current. If you require assistance with your hospital bill, please ask about your eligibility for the Chinese Hospital financial assistance program. Chinese Hospital will make every effort to help you complete payment arrangements. Chinese Hospital accepts Visa, MasterCard, American Express and Discover Cards to assist in your payment for our services. If you think it will be difficult to pay for your hospitalization, We urge you to consult the Chinese Hospital Manager of Patient Financial Services immediately so you can make financial arrangements prior to discharge.

Good Faith Estimates

We are required to provide patients who don't have insurance or who are not using

insurance a cost estimate of the bill for scheduled medical items and services. Information about your rights to a Good Faith Estimate. Always bring your insurance identification card with you when seeking healthcare services. The Medicare Program normally pays most of your hospital bill. Chinese Hospital will bill your supplemental insurance after Medicare pays. You will be responsible for your patient deductible if not paid by your supplemental insurance, and non-covered charges such as private room charges, etc.

Medi-Cal patients should bring Proof of Eligibility.

If your hospitalization involves a liability claim, Chinese Hospital must ask you to pay your hospital bill in full when discharged. It is your responsibility to settle liability claims with your insurance company.

If you are admitted for an injury received at work, Chinese Hospital must have certification of insurance by your employer and the workers compensation insurance carrier. Please make sure that Chinese Hospital has accurate information so as to speed the settlement of your hospital bill.