

Chinese Hospital 120th Anniversary



Chinese Hospital marked its 120th Anniversary with an annual gala at the San Francisco Design Center on Thursday, April 18, 2019 to celebrate 120 years of providing affordable quality care to the community.

Dr. Jian Zhang (CEO, Chinese Hospital) and Mr. George Lew (President, Chinese Hospital Board of Trustees) opened the celebration evening by thanking the many supporters, sponsors and staff in attendance.

“Chinese Hospital is extremely proud to be celebrating our 120th anniversary; a significant milestone that very few organizations achieve. Reflecting on the long-standing history of Chinese Hospital, I would like to acknowledge our original founders for their visionary leadership in creating this culturally sensitive healthcare organization. I wish to recognize the generations of Board members, medical staff, and community leaders who fought tirelessly for the survival of Chinese Hospital during the past 120 years,” said Dr. Jian Zhang.

Dr. Jian Zhang further stated, “Our focus is to continue to improve healthcare access, quality of care, patient experience, long-term financial viability, and strengthening of our hospital culture and operational stability.”

The top donor, Mr. Arthur Chan praised the services provided at Chinese Hospital, “CMS (Centers for Medicare and Medicaid Services) awarded Chinese Hospital a 5-star rating, I want to add one more for the 6-star services I received lately. I continue to make donations to Chinese Hospital because I believe in the current leadership team and hardworking staff.”

Mr. Chan encourages individuals and the like to support Chinese Hospital for culturally sensitive high-quality health care is imperative to the community.

“With gratitude, I especially want to thank those who trust Chinese Hospital for their healthcare. Chinese Hospital is an iconic place to the community for healing and wellness. Thank you for supporting Chinese Hospital’s mission, and I hope everyone continues to support Chinese Hospital so we are able to serve the community for another 120 years,” said Mr. George Lew. The award ceremony in the later evening was officiated by Mayor London Breed. The Lifetime Achievement Award was presented to Former San Francisco Mayor, Willie L. Brown Jr., for his significant achievements to San Francisco and Chinese Hospital. In addition, Chinese Hospital presented philanthropists, Mr. Arthur Chan with the Top Donor of

the Year Award for his exemplary support and commitment to Chinese Hospital and creating a healthy community for generations to come.

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Phoenix Unveiling Ceremony



Chinese Hospital hosted an Unveiling Ceremony for the Phoenix and Fireball-Pearl tile wall on Saturday, April 06, 2019, at 5:30 PM. Mr. Arthur Chan, the principal donor, named the Fireball-Pearl in honor of the American Teo Chew Business Association. Hundreds of people gathered at the Chinese Hospital on Jackson Street to witness this historic moment. The new and unique Phoenix and Fireball-Pearl wall is adorned with over four hundred personalized tiles in various colors and sizes, and serve as a means for people to express their support and gratitude. The new Phoenix and Fireball-Pearl Tile Wall was installed next to the Dragon Wall, together it completes the prosperous image representing success, good fortune, and wellness.

Attendees of the event included dignitaries such as Former San Francisco Mayor Willie Brown, Mr. Aaron Peskin, Board of Supervisor – District 3, Mr. Norman Yee, Board of Supervisor – District 7, Mr. Arthur Chan – Principal donor / Honorary President of the American Teo Chew Business Association, Mr. Louis Lam – Chairman of the American Teo Chew Business Association Foundation, Mr. Albert Tam – Honorary President of the American Teo Chew Business Association, Mr. Wilson Chen – Honorary President of the American Teo Chew Business Association, Mr. George Lam – Honorary President of the American Teo Chew Business Association, Mr. George Lew – Chinese Hospital Board of Trustees President along with Board of Trustees members, and other community leaders.

"I would like to express my sincere appreciation to the donors for their

dedication and contributions to Chinese Hospital. It is because of such supporters that Chinese Hospital have been able to transform from a small dispensary in 1899 to a modern state-of-the-art facility in 2016. ,” said Dr. Jian Zhang, Chinese Hospital CEO.

Dr. Zhang further stated, “Together with its partners, Chinese Hospital is focused on improving healthcare access, quality of care, patient experience, long-term financial viability and strengthening of our Hospital culture and operational stability.

The Fireball-Pearl on the Wall pays tribute to the American Teo Chew Business Association, named by Mr. Arthur Chan, Honorary President of American Teo Chew Business Association.

“It’s an honor to be involved with something that allows us to donate back to worthy causes,” said Mr. Arthur Chan. “I watched the new Chinese Hospital grow from a concept to a magnificent hospital, and I can think of no better investment than supporting the much-needed medical services for the community.”

The Phoenix Wall campaign was launched in 2016 and raised over \$3.4 million. The funds raised will support the building renovation and services expansion project including a same-day surgery center, gastrointestinal laboratory, multispecialty clinic, as well as infusion center for chemotherapy and blood transfusion.

During the ceremony, Mr. George Lew, President of the Chinese Hospital Association Board of Trustees, expressed his sincere gratitude to all the donors for their support.

“We are truly grateful for the support we have received. Chinese Hospital has been serving San Francisco for more than a century, and it is recognized as one of the most affordable, quality hospital in the city. Chinese Hospital is the last remaining independent community hospital in San Francisco,” said Mr. Lew.

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Installation Ceremony for Chinese Hospital Board of Trustees 2019



The 119th Annual Chinese Hospital Association Board of Trustees Installation Ceremony was held in San Francisco's Chinatown today.

This important ceremony over a lunch banquet was well attended by civic and business leaders of the city along with Board predecessors, and senior management team from Chinese Hospital, Chinese Community Health Plan and Jade Health Care Medical Group. Together as a whole, they gave the warmest welcome to the new president, Mr. George Lew, and the new board.

Mr. Mel Lee, President of Board of Trustees 2018, reported the progress of the major developments during his tenure:

"According to Cal-Mortgage, we developed a turnaround plan to enhance the 3-year strategic plan and restructured management team to be more effective and efficient... In addition, we implemented a system-wide electronic health record to enhance patient care outcome and operation efficiency."

Lee also expressed his sincere gratitude to all the donors for their generous support. "Chinese Hospital raised nearly \$3 million through fundraising activities" and the "donation enabled the hospital to plan and implement not only new services, but also provide free health fairs and wellness/ fitness classes to the community."

At the end of Lee's speech, he announced that "Chinese Hospital was awarded a 5-star rating by the Center for Medicare and Medicaid in July 2018."

Mr. George Lew, President of Board of Trustees 2019, is not new to the board. He has been serving at Chinese Hospital Association since 2017. In his installation address, Lew mentioned that Chinese Hospital has been serving San Francisco for more than a century, and 2019 is a crucial year for Chinese Hospital. He will lead the board, medical staff and administration to continue to turn around the hospital.

Lew went on to say that key components of the plan include "...continuing to improve patient care quality and customer experience, as well as maintaining 5-star rating from CMS. We also plan to create new services in order to ensure hospital financial viability and sustainability, and strengthen organizational operations and processes in order to reduce costs."

Over the years, Chinese Hospital has played an important role on keeping our community healthy, and providing patients with exceptional care. Lew sincerely

hopes that the community will continue to support Chinese Hospital. He firmly believes that “the best way to support the hospital is to use its services.”

At the ceremony, Mr. Harvey Louie was appointed as the vice president. The following community leaders were appointed as board members: Mr. Mel Lee, Mr. Thomas T. Ng, Mr. Jack Lee Fong, Mr. Kin F. Yee, DDS, Mr. Kent Lim, Mr. Paul M. Lee, Mr. Dan Quan, Mr. Robert Chiang, Mr. Kitman Chan, Mr. Robert Wong, Mr. Yick C. Tam, Dr. Gustin Ho, MD, Mr. Dick W. Wong, and Dr. Edward Y. C. Chan, MD.

Chinese Hospital Board of Trustees looks forward to the further support from our community and will continue to promote the Chinese Hospital’s mission on the coming year.

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Chinese Hospital Handing Out Free N95 Masks and Provide Precautions



With the Camp Fire still raging in Northern California and winds pushing smoke south, air quality continues as a health hazard in San Francisco. In response, Chinese Hospital will hand out N95 masks on Tuesday, November 20th.

“The smoke affects millions of people. The main danger from wildfire smoke is known as PM2.5, which can cause lung and heart disease. PM2.5 is bad for everyone, but particularly for people who already have conditions like asthma or emphysema, and for children whose lungs are still developing. People with asthma should follow their asthma action plans and keep quick relief medicine handy. If you experience the following symptoms, such as repeated coughing, shortness of breath or difficulty breathing, you should contact your health care provider,” said Dr. Cynthia Lin from Chinese Hospital.

“With the air quality in San Francisco at such unhealthy levels from the Camp Fire, Chinese Hospital is pleased to be able to offer N95 masks to the community, but we strongly advising our community to stay indoors and avoid exposure to smoke. Always check AQI- Air Quality Index before you move outdoors,” said Chinese Hospital CEO, Jian Zhang.

Along with giving out the masks, Chinese Hospital staff demonstrated the quick test for ensuring a good fit, showing the public how to wear a N95 mask properly.

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The Chinese Hospital's 44th Annual Award



Chinese Hospital held the 44th Annual Award Ceremony on November 13th. Dr. Tony Mok, a renowned leader in the research and treatment of Lung Cancer, is the recipient of this year's award.

Dr. Mok was trained at the University of Alberta, Canada and he subsequently completed a fellowship in medical oncology at the Princess Margaret Hospital in Canada. After working as a community oncologist in Toronto, Canada for seven years, he returned to Hong Kong in 1996 to pursue an academic career.

Dr. Mok is Li Shu Fan Medical Foundation Named Professor of Clinical Oncology and Chairman of Clinical Oncology at The Chinese University of Hong Kong (Hong Kong). His main research interest focuses on biomarker and molecular targeted therapy in lung cancer. He co-founded the Lung Cancer Research Group, and led a number of important multinational clinical trials, which include the IPASS (IRESSA Pan-Asia Study), a landmark study that established the role of first-line gefitinib in patients with EGFR mutation.

Professor Mok has contributed to over 220 articles in international peer-reviewed journals, including the New England Journal of Medicine, Science, Lancet and Journal of Clinical Oncology, and contributed to multiple editorials and textbooks. He is active and experienced in serving the academic societies. He is now Fellow of American Society of Clinical Oncology (FASCO), Past Chair of the ASCO International Affairs Committee, Treasurer and Past President of the International Association for the Study of Lung Cancer (IASLC), a member of the ASCO Publications Committee and Vice Secretary of the Chinese Society of Clinical Oncology (CSCO).

Dr. Mok is closely affiliated with the oncology community in China, and has

received an Honorary Professorship at Guang Dong Province People's Hospital, Guest Professorship at Peking University School of Oncology, Visiting Professorship at Shanghai Jiao Tong University and West China School of Medicine/West China Hospital, Sichuan University. He is an Associate Editor on Thoracic Oncology for Journal of Clinical Oncology. He has also authored eight books in Chinese and hosted three television series in Hong Kong.

About Chinese Hospital Annual Award

Since 1973, and every year thereafter, the Board of Trustees, Medical Staff and Continuing Medical Education of Chinese Hospital have sponsored a full-day event to honor an individual for outstanding contributions to healthcare in the Asian American community. The award also serves to raise awareness of important achievements in medical sciences, health education, and community leadership. Past award recipients include: Baruch Blumberg, MD (Nobel Prize recipient for the HepB antigen); David Ho, MD (Man of the Year from Time-Magazine for his research on AIDS); and Professor Lap-Chee TSUI OC, PhD, FRS, FRSC, GBM, GBS, JP (Founding President of the Academy of Sciences of Hong Kong).

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Chinese Hospital 119th Anniversary



More than 400 guests attended the Chinese Hospital 119th Anniversary Celebration on Thursday, April 19, 2018. Gathered at San Francisco Design Center, in celebration of Chinese Hospital's 119 years of quality, affordable and culturally sensitive care to the community.

Hosted by master of ceremonies Emmy Award winner Mr. Liam Mayclem, the celebration began at 6:00 p.m. with a culinary tasting experience from popular Bay Area restaurants, included Harris' The SF Steakhouse, Le Colonial, Hana Zen, Koi Palace, Hakkasan, Sam Wo, Begoni, Spinnerie, Crystal Springs Catering, Moonstar, China Live, Peter's Kettle Corn, Honey Creme, R&G Lounge, and more. Among the guests at the event were mayor Mark Farrell, former Mayor Willie Brown, Assemblymember David Chiu, Assessor-Recorder Carmen Chu, Supervisor Aaron Peskin, Supervisor Jane Kim, Supervisor Malia Cohen, and members of Chinese Hospital Association Board of Trustees as well as hospital's leadership. It was an honor to have Chinese Hospital CEO Jian Zhang and former Mayor Willie L. Brown, Jr. to officiated the award ceremony. After that, mayor Mark Farrell presented a recognition to Chinese Hospital for its significant contributions to the community.

"Chinese Hospital is proud and excited to celebrate 119 years of excellent services to the community. We have many milestones and accomplishments to celebrate, from a dispensary in 1899 to a new state-of-the-art hospital with a health plan and five satellite clinics as of today. I am profoundly inspired by all who have supported Chinese Hospital in building the new tower, which was opened in October 2016, to improve health and care for the Chinese Community. It is you, the community, who have been sustaining Chinese Hospital during the past 119 years. Chinese Hospital has grown and developed in so many aspects; however, one theme remains the same – serving the community. Our vision for the future is to provide safe, timely accessible, affordable, patient-centered, culturally appropriate, value-based quality care to the community. None of this would be possible without the dedicated physicians and staff, loyal members/patients,

donors, visionary Board of Trustees, and management team,” said Jian Zhang.

Chinese Hospital was thrilled to honor Mr. Arthur Chan, Keith and Carmelita the Extraordinary Community Leadership Award for the magnitude of their remarkable effort in supporting Chinese Hospital and the Chinese community.

Exhibition panels and videos were set up to review the path of Chinese Hospital. The magnificent floral arrangements were designed by King’s VIP Transportation and Constance Oakson. The Pure Ecstasy’s performance and a raffle drawing featured Alaska Airline tickets brought the event to its climax. Guests spent a wonderful evening to celebrate the 119th anniversary of Chinese Hospital.

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Chinese Hospital East West Health Services celebrates the grand opening of its brand new clinic



Chinese Hospital East West Health Services celebrated the grand opening of its brand new clinic with ribbon cutting ceremony and health fair in San Francisco on March 26th. Mr. Mel Lee, Chinese Hospital Association Board President, Dr. Jian Zhang, Chinese Hospital CEO, Ms. Deena Louie, CCHP CEO and Chinese Hospital Association Board Members, as well as many East West Health Services’ patients, participated in the joyous celebration. Attendees had the opportunity to tour the new location and meet the health care professionals who will be providing care there. They were also able to participate in a variety of free activities, included health screenings, acupuncture and massage.

“The opening of this East West Health Services represents the culmination of hard work and dedication by the hospital’s management team and staff. We are thankful for all the support we have received from our community and look forward to providing quality, accessible care to our community,” said Chinese Hospital Association President, Mel Lee.

“20 years ago, Chinese Hospital started providing safe and effective Chinese Medicine in Sunset Health Services.

With increased demand for Chinese Medicine, we started our first East West Health Services 5 years ago in San Francisco Chinatown/ Financial District, to develop integrative Chinese and Western medicines in a long term. This is also an effort to make the Chinese Hospital Health System more cohesive and accessible to patients of Chinese Hospital, Jade Medical Group and CCHP Members, and continue to play an important role in community health development,” said Chinese Hospital CEO, Jian Zhang.

The East West Health Services in San Francisco has been serving the community over 5 years. The clinic opening which is effective March 26th, is located at 445 Grant Avenue in San Francisco. This is a new and improved location from the old Commercial Street location. The new location offers more private treatment rooms to ensure higher degree of privacy and make patients feel more comfortable. Patients in San Francisco Chinatown, North Beach and Financial District now have easier access to more convenient care. The clinic is staffed by health care professionals with expertise in acupuncture, acupressure, cupping, massage therapy and herbal medicine. The clinic also offers educational programs to inspire and enable public to better understand and integrate holistic health knowledge.

East West Health Services’ hours is Monday to Saturday, and accept many health insurance plans, including CCHP, Anthem Blue Cross, Blue Shield, Heath Net, United Health Care and others.

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Chinese Hospital Hosts Free Community Health Day



The first Chinese Hospital monthly community health day took place at Chinese Hospital on Saturday, January 13, from 10 a.m. to 2 p.m.

Attendees were able to take advantage of a number of free health screenings, included Body Mass Index (BMI), blood pressure, glucose, bone density and vision test; and participate in a variety of activities, included one-on-one session with Jade Health Care Medical Group's optometrist, "Ask the expert" session on diabetes management, osteoporosis education class and learning tablet and smartphone technology. Attendees also had the chance to win prizes.

"Healthcare can sometimes be confusing and overwhelming, so we want to provide opportunities for community to learn how to maintain their health and help their families stay healthy," said Jian Zhang, Chinese Hospital CEO.

The community health day was sponsored by Chinese Hospital and Clinics, Jade Health Care Medical Group and Chinese Community Health Resource Center. Exhibitors included, Chinese Community Health Plan, Chinese Community Health Resource Center, Chinese Community Health Services, Chinese Hospital Wellness Program and ICON Optometry.

Chinese Hospital is hosting monthly community health day on the second Saturday of each month from January to June, to increase health awareness in the community by providing free health screenings and information about various health-related topics. The next monthly community health day is on Saturday, February 10 at Chinese Hospital.

"Our monthly health themes were selected based on the topics of the US National Health Awesomeness Month. We hope through the monthly fairs, our community will learn more about various health issues facing our community." said Angela Sun, Chinese Community Health Resource Center Executive Director.

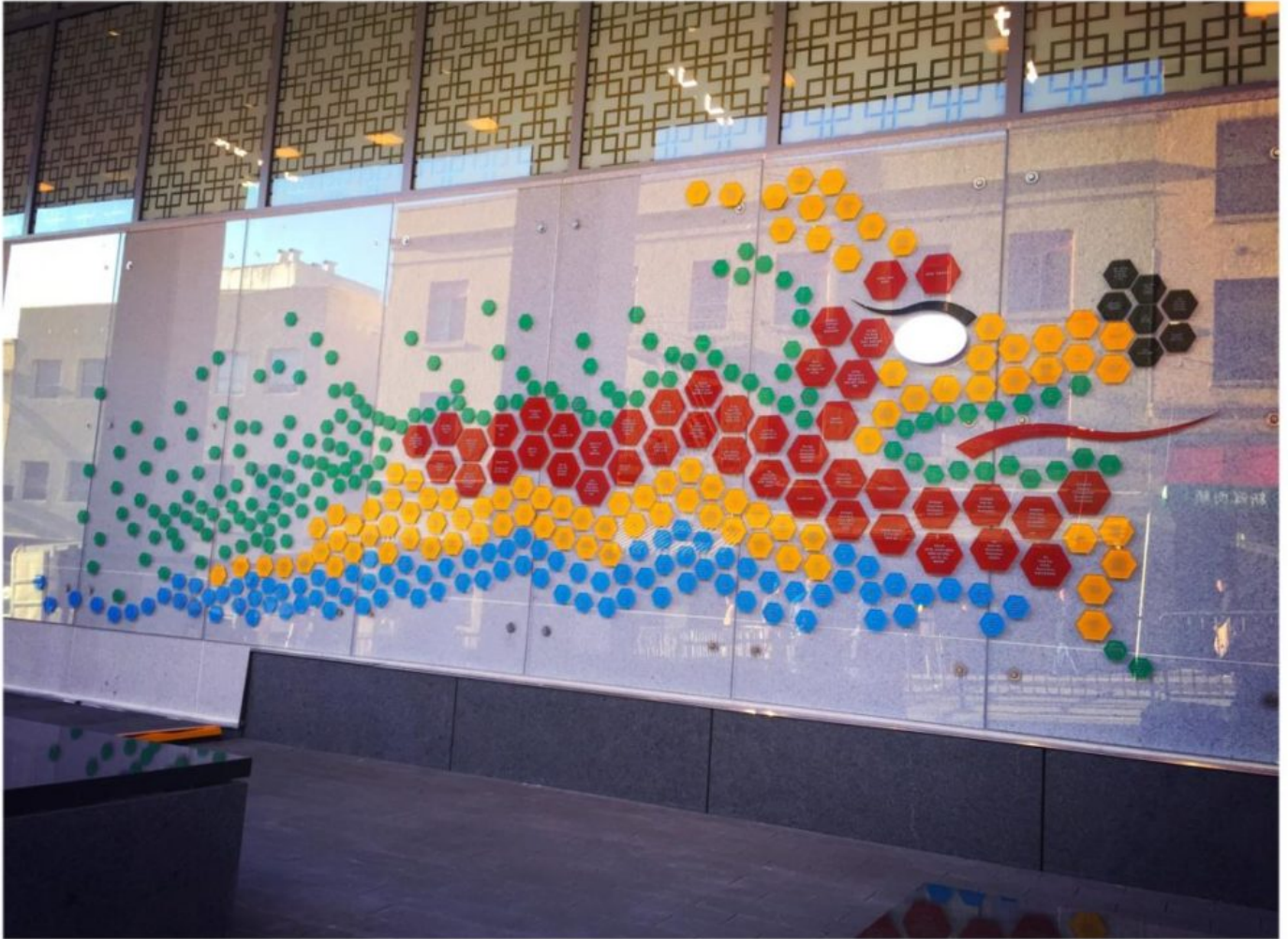
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Historical Grand Opening of Chinese Hospital New Patient Tower



Ninety-one years to the day, San Francisco's Chinese Hospital celebrated the grand opening of its replacement hospital today.

Respecting its Chinese-American traditions, the festivities included Buddhist and Catholic blessings, Lion Dancing and Beach Blanket Babylon performances, capped off with a thunderous roar of firecrackers that followed the ribbon cutting. The proceedings were led with remarks by two mayors (Honorable Mayor Edwin Lee and former Mayor Willie Brown), the district supervisor (Aaron Peskin), and members of Chinese Hospital Association Board of Trustees as well as hospital's leadership. The ceremony concluded with guided tours for hundreds of people from the community who eagerly awaited the pride of Chinatown to open its doors.

The 100,000 square foot, 8-story new patient tower was built from ground-up on the same footprint as the original 1925 structure. The new tower includes 88 total patient beds, four surgical units and new 23-bed Skilled Nursing Unit. The state-of-the-art diagnostic imaging department will house all new equipment including 64-detector CT Scanner, Ultrasound, and a MRI to list but a few.

The design of the hospital has been careful to balance the cultural sensitivities and state-of-the-art technologies. The design and motif throughout utilizes Asian themes such as water, flower, birds and fish, each symbolizing aspects of life that provide a holistic healing environment. Technologies that make patient information and comfort have been carefully thought of. An example is the Care Board, an information reader/display that link employee ID badges to indicate name, position, and photo of the attending staff, will make patients feel assured as to the comings and goings of nursing and medical teams.

The \$180 million construction cost was consisted of 1/3 hospital funds, 1/3 bond issuance, and 1/3 community donations. Of course there were important large donors without whom the funding goal would have been hard to reach. But, as the hospital's CEO, Brenda Yee reflected, an example of how the hospital touches and matters to the people of the community is when countless families who would offer \$2 and \$5, their daily meal budget, to the donation box.

As former San Francisco Mayor Willie Brown had reflected, 'This really is a hospital, for the community, by the community.'

'Let's face it, without the community, we wouldn't be here' said Chinese Hospital Association board President, James Ho.

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Chinese Hospital Celebrates Grand Opening of its Outpatient Center



Chinese Hospital Outpatient Center celebrate its grand opening with ribbon cutting ceremony in Daly City on January 29.

Attendees will have the opportunity to tour the new 11,000 square meter outpatient facility and meet the health care professionals who will be providing care there.

Located at 386 Gellert Blvd. in Daly City, (cross street Hickey Blvd.) this outpatient facility is a \$1.3 million investment in the community's health care. Daly City and surrounding area residents now have easier access to more convenient and comprehensive care. The outpatient center is staffed by physicians with expertise in family and internal medicine, pediatrics, adolescent, teen health, women's health, ear, nose, and throat, and endocrinology. The outpatient center will also offer pharmacy, imaging (mammography, ultrasound, bone density, x-ray), laboratory services and optometry. Also included is East West Health Services which makes the center as the first community hospital in the U.S. to specialize in integrated holistic Chinese medicine. The provider team includes licensed acupuncturists, herbalists and massage therapists.

"The staff of Chinese Hospital worked very hard to make sure that beginning today, the Center becomes a most vital business address in Daly City," Brenda Yee, CEO of Chinese Hospital said.

Daly City Mayor Sal Torres echoed his city's, as well as his own, pride and honor in hosting this newest healthcare outlet of Chinese Hospital. "It is an honor to be standing here as mayor of Daly City and welcoming the Chinese Hospital with open arms," said Torres in his keynote address. "I cannot overemphasize the importance of this facility being situated in

a city whose more than half of the population is comprised of minority groups, half of which are made up of Asian Americans. This Center yet again celebrates the city's diversity."

Torres came to the event with his fellow city council members: Vice Mayor David Canepa, and Councilmembers Ray Buenaventura and Mike Guingona.

"Chinese Hospital has a long history of serving the community. To better serve all Bay Area residents, we opened this multi-specialty outpatient center at the heart of Daly City. We are excited about this new facility because it creates an access point for care in a previously underserved area in San Mateo. We are committed to creating convenient access for patients in order to provide the right care, at the right time, in the right place." According to YoungSoo Cho, Marketing Director of Chinese Hospital.

The outpatient center accepts many health insurance, such as CCHP, Anthem, Blue Shield, Health Net, Medicare, Medi-Cal, and Health Plan of San Mateo.