



CHINESE HOSPITAL

845 JACKSON STREET, SAN FRANCISCO, CA 94133

FOR IMMEDIATE RELEASE

Thursday, January 28, 2021

Contact: Jenni Lau

(415) 677-2378; chingyeel@chasf.org

PRESS RELEASE

Installation Ceremony of Chinese Hospital Board of Trustees 2021

SAN FRANCISCO, CA — Chinese Hospital has been serving the San Francisco for over 120 years and relentlessly upholding its mission “deliver quality health care in a cost-effective way, responsive to the community's ethnic and cultural uniqueness, providing access to health care and acceptability to all socioeconomic levels” despite the COVID pandemic. The Installation Ceremony of the Chinese Hospital Board of Trustees 2021 was held on January 26th, demonstrating the new board’s commitment and dedication to leading the hospital towards a bright future.

The Board of Trustees 2021 took the oath of office, administered by San Francisco’s Mayor, Ms. London Breed. Mr. Kitman Chan and Mr. Harvey Louie are pleased to be re-elected as the chair and vice-chair of the board.

Speaking at the ceremony, Mr. Chan welcomed all the 2021 board members and thanked all the 2020 board members for their time and dedication in making 2020 a success, especially considering the difficulties being faced by our industry this year. Then, he expressed his sincere appreciation to the management team, medical staff and employees, who have been working tirelessly to safeguard the health and well-being of the community. He also expressed his gratitude to all Chinese Hospital supporters.

“I am honored and humbled to be elected as the chair of the 2021 Chinese Hospital Board of Trustees. 2020 was a very challenging year, I am grateful to be the board chair to lead the board through the difficult year and made significant accomplishments through working collaboratively with the management team,” said Mr. Chan.

Mr. Chan also highlighted some accomplishments during 2020, including:

- Successfully safeguarded the Chinese community by providing education, testing, tracking, treating and vaccinating services in collaboration with San Francisco Department of Public Health (SFDPH), community leaders, media and many other elected officials and community partners.
- Outperformed most of other similar community hospitals nationwide with a positive bottom line in 2020 as a result of opening 2nd floor, elevating Emergency Department to basic services, and opening a cancer center.
- Received national and local mainstream media coverage for its COVID-19 community leadership efforts and successes, including New York Times, San Francisco Chronicle, KQED, KPIX, and PBS, in addition to Chinese media outlets World Journal, Sing Tao Daily, China Press, and KTSF26. This coverage provided valuable exposure for Chinese Hospital and highlighted how we met the needs of our community.

Mr. Chan added, “2021 remains challenging and a lot more needs to be done to ensure Chinese Hospital’s financial stability so we can continue to safeguard the community.” Chinese Hospital will sustain and lead community efforts to provide COVID-related services to our community, and continue to collaborate with the

city, key healthcare players in San Francisco and other physician groups to develop new clinical services, programs, and referral lines. In 2021, patient safety along with providing excellent patient experience remains our top priority. We will continue to improve the quality of care, as well as enhance our financial viability.

Chinese Hospital is a small community-owned nonprofit hospital and is here purely to serve the community. Over the years, we have played an important role in keeping our community as healthy as possible, especially in the face of the COVID-19 outbreak.

At the end of the speech, Mr. Chan sincerely hopes that the community continues to support Chinese Hospital by using hospital and clinics' services for their medical needs and selecting CCHP as their health plan. By continue working together, Chinese Hospital will grow and emerge stronger than ever in 2021.

###

About Chinese Hospital

Chinese Hospital is an award-winning, modern, full-service acute care hospital with a main campus on Jackson Street in San Francisco, an Outpatient Center in Daly City, and multiple primary, specialty and East West clinics. Chinese Hospital is the only hospital of its kind in the United States, it is the largest employer in Chinatown, and is a primary economic engine and principal landmark of the community. It has been a unique contributing feature of San Francisco's healthcare fabric for over 120 years. Known as "The People's Hospital", Chinese Hospital serves a community distinguished by a majority of low income, monolingual or linguistically isolated seniors. Of the inpatient population at Chinese Hospital, 88% are over the age of 60, and 91% are Medicare and/or Medi-Cal beneficiaries. While the majority are of Chinese background, the patient pool includes an increasingly diverse mix of ethnicities such as non-Chinese Asian, Caucasian, Hispanic, and African American. Everyone is welcome.

Chinese Hospital has recently been granted the prestigious GuideStar 2020 Platinum Seal of Transparency, and Charity Navigator's 100% Encompass Rating, for providing donors with sought-after program and service information, financial disclosures, and performance metrics.

For more information, please visit: www.chinesehospital-sf.org