2022 ANNUAL REPORT



等等所HOSPITAL



4-STAR RATING

FOR OVERALL PERFORMANCE

Awarded by Centers for Medicare & Medicaid Services

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MESSAGE

FROM CHIEF EXECUTIVE OFFICER

Dear Friends & Supporters of Chinese Hospital,

This year marks Chinese Hospital's 123rd year serving the people of Chinatown and the San Francisco Bay Area. Our history is rich in both medical milestones and achievements, and as a landmark institution at the forefront of racial inclusion and cultural competency. As I reflect on the past years in relation to our 100+ years prior, a common theme emerges - Chinese Hospital is the Community's Hospital.

As you likely know, Chinese Hospital was born from necessity in the late 1800s. Facing systematic exclusion from other hospitals, targeted racism, hate-fueled propaganda, and violence, the Tung Wah Dispensary was founded because of a steadfast commitment to care for San Francisco's Chinese people. Today, many of our patients - from varying races and ethnic backgrounds - choose Chinese Hospital because of our commitment to delivering culturally competent, exceptional healthcare.

Another reflection I find particularly striking is the parallel relationship between Chinese Hospital's role in navigating COVID-19 and its response to the bubonic plague more than 100 years ago. In both public health crises, the reactions of the public at large and that of Chinese Hospital were the same. Public panic transformed to fear, then led to misinformation and misdirected blame, discrimination, and targeted violence. Undeterred in the face of such adversity during both the plague and COVID-19, Chinese Hospital provided widespread, community-focused public healthcare. In both cases, Chinese Hospital prevented an outbreak of disease in Chinatown and safeguarded the neighborhood, and subsequently San Francisco. During widespread public health emergencies in the past, present, and the future, our hospital is the community's hospital.

As I reflect on our past, it's equally important to plan for tomorrow. Chinese Hospital is the only remaining independent community hospital in San Francisco and the only of its kind in the country. Though our history stems from exclusion, we know that our future depends on collaborating and partnering with local healthcare institutions. San Francisco is home to many of the finest, groundbreaking, and wellregarded hospitals in the world. While we do not have the resources, capacity, or personnel to provide the same depth, breadth, and highly specialized level of treatment as hospitals like UCSF or Zuckerberg San Francisco General Hospital (ZSFGH), we do provide personalized, culturally attuned patient care that can only be found at Chinese Hospital.

Recognizing our limitations while maximizing our strengths, we are growing partnerships that blend our unique philosophy with our much larger neighbors' expertise and access to resources. To name a few of the collaborative cross-hospital relationships we are building:

- The Joint Commission Certified Primary Stroke Center in collaboration with UCSF
- Skilled Nursing Facility / Subacute Care Unit in collaboration with ZSFGH and San Francisco Department of Public Health
- Eye surgeries in collaboration with ZSFGH and UCSF

In order for Chinese Hospital to survive and thrive for generations to come, we know we can't do it alone and that partnerships like these are essential.

Looking to the future, I am excited to share that this year we received a \$7 million gift from the Charles Huang Foundation, the largest philanthropic contribution in our 123 years. Additionally, California State Assemblymember Phil Ting advocated and helped secure \$5 million of the state's budget for Chinese Hospital, marking the first time in our history that we've received state funding. Collectively, these funds will be used towards renovating our Outpatient Building. Specifically, this project will add much-needed subacute beds to the San Francisco healthcare ecosystem. This generous monetary support shows that community members and government officials alike recognize Chinese Hospital's impact and importance locally and nationally.

This project is not a finish line, but rather the start of our next chapter. We will continue to work with our community physicians and other hospital partners to provide the much-needed quality of care to our community.

In closing, I am grateful for our community - our healthcare providers and staff, board members and management team, local and statewide partners, donors and supporters. Together, we will make our community healthy and happy.

I wish you and your family a happy holiday season and good health in 2023.

Sincerel

Dr. Jian Zhang, DNP, MS, FNP-BC, NEA-BC, FAAN Chief Executive Officer, Chinese Hospital

BOARD OF TRUSTEES 2022



Chair **Kitman Chan** Chinese Democratic Constitutionalist Party



Vice Chair Harvey Louie Chinatown Y.M.C.A.



Board Advisor Honorable Willie L. Brown. Jr.



Thomas T. Ng Chinese Consolidated Benevolent Association



Jack Sit Kong Chow Benevolent Association



Robert Wong Chinese American Citizens Alliance



Robert Chiang Yan Wo Benevolent Association



Donald Luu Chinese Chamber of Commerce



Jack Lee Fong Sue Hing Benevolent Association



Roger S. Eng, M.D. Chinese Hospital Medical Staff



Clifton Leung Chee Kung Tong



Charles C. Chow Kuomintang of China



Ding Bong Lee Ning Yung Benevolent Association



Lawrence Wong Yeong Wo Association



Kin F. Yee, DDS Hop Wo Benevolent Association



Kenny Tse Sam Yup Benevolent Association



Di An Chen Chinese Christian Union of San Francisco



Jian Zhang, DNP, MS. FNP-BC, NEA-BC, FAAN Chief Executive Officer

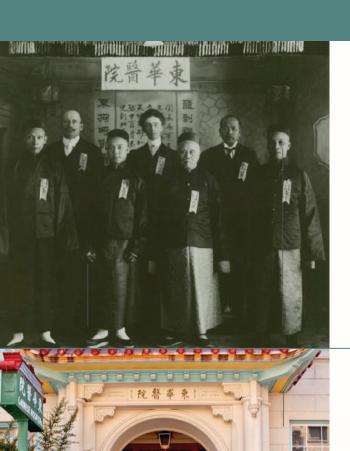


Michael Chung, MHA President/Chief Financial Officer



Samuel Kao, M.D. Chief of Medical Staff

MORE THAN 120 YEARS OF COMMUNITY HEALTH CARE



1899

Tung Wah Dispensary opens in Chinatown

1900

Bubonic plague sparks fear and panic in San Francisco; Tung Wah Dispensary provides care for all San Franciscans.

1906

Tung Wah Dispensary burns after the Great San Francisco Earthquake

1923

Chinese Hospital Association is created by fifteen community organizations

1925

Chinese Hospital opens

1979

A new Outpatient Building opens next to the original hospital to meet seismic code and growing community demands





1982

Chinese Community Health Care Association – a physicians' association – was created by Chinese Hospital and its medical staff

1986

Chinese Hospital became an integrated health system with the establishment of CCHP – Chinese Community Health Plan.

1996 – PRESENT

Community clinics open throughout San Francisco: Sunset, Excelsior, Gellert, and East-West Clinics









2016

Chinese Hospital celebrates the grand opening of a new inpatient tower, replacing the original building from 1925



Chinese Hospital becomes a local and national model for community-wide COVID-19 prevention and response – including proactively providing testing and outreach clinics, opening a new floor of inpatient beds to aid Zuckerberg San Francisco General Hospital, and elevating the Emergency Department classification to 'Basic Emergency Medical Service' in order to receive ambulances



2022

Chinese Hospital expands its scope, services, and partnerships. Our impact is recognized nationwide – The Joint Commission grants Primary Stroke Center licensure to Chinese Hospital in partnership with UCSF, the Charles Huang Foundation makes a \$7 million philanthropic contribution in recognition of our community-focused care, and – for the first time in our history – the state of California allocates \$5 million to Chinese Hospital



Amid the bubonic plague and COVID-19 pandemics, Chinese Hospital prevented an outbreak of disease in Chinatown, and subsequently San Francisco.

Throughout our history, our community has faced numerous scares of disease outbreaks, catastrophic natural disasters, and widespread public health emergencies. In each instance, Chinese Hospital has remained steadfast in its commitment to caring for the community.

Notably, there is a parallel relationship between Chinese Hospital's roles in navigating COVID-19 and its response to the bubonic plague more than 100 years ago. During both pandemics, the circumstantial roadblocks and Chinese Hospital's responses were the same.

Undeterred in the face of such adversity during both the plague and COVID-19, Chinese Hospital provided widespread, community-focused public healthcare open to all San Franciscans, regardless of race.

During widespread public health emergencies in the past, present, and future, Our hospital – the community's hospital – cares for San Francisco.





CRISIS-INDUCED ROADBLOCKS:

CHINESE HOSPITAL'S RESPONSE

News travel of a novel disease/virus quickly spread worldwide.

Widespread fear grips communities, cities, and the general public.

Chinese Hospital immediately focuses on safeguarding the community.

Scientific and medical recommendations are implemented with fidelity.

Targeted outreach is provided to the most vulnerable community members – for instance, healthcare teams bring care to those living in single-room occupancy buildings and the elderly.

Hate-fueled rhetoric, media and political slur campaigns (e.g., the "China Virus"), and growing anti-Asian sentiment leads to racial violence, exclusion, and discrimination.

SAFEGUARDING THE COMMUNITY THROUGHOUT THE COVID-19 PANDEMIC

PLANNING & PREPARATION:

January 2020:

- Developed a comprehensive COVID-19 Preparedness Plan
- Began crowdsourcing personal protective equipment (PPE)

February 2020:

 Collaborated with American & Chinese media to educate the public & provide COVID-19 guidance

MOBILIZATION & ACTIVATION:

March 2020:

- First patients with COVID-19 admitted to Chinese Hospital
- Shelter-in-Place order implemented
- Suspended elective procedures
- Submitted COVID-19 Management & Prevention Program proposal for Chinatown's single-room occupancy (SRO) buildings to San Francisco Department of Public Health (SFDPH)
- Awarded initial \$250,000 grant from the Stupski Foundation to set up mobile testing

April 2020:

- Elevated Emergency Department classification to 'Basic Services'
- Opened 2nd floor for inpatient services, supported by \$1 million gift from Keith Tsu & Carmelita Ko
- Began receiving patients from Zuckerberg San Francisco General Hospital & implemented other citywide partnership measures
- Chinese Hospital's COVID-19 response was featured in The New York Times

May - October 2020:

- Implemented SRO testing, tracking, and outreach program
- Recognized by the San Francisco Board of Supervisors for COVID-19 response
- Maintained low COVID-19 case rates in Chinatown the second most densely populated neighborhood in the United States

November & December 2020:

• Developed and implemented COVID-19 vaccination rollout plan







The New York Times

How San Francisco's Chinatown Got Ahead of the Coronavirus

Friday: Despite being a densely populated neighborhood full of vulnerab people, Chinatown was well prepared.

Good morning.
On Thursday, Gov. Gavin
Networn said he had signed
an order providing extra paid
sick time for workers in the
food chain.

"The grocery lines are also
the front lines in this





ON-GOING CARE:

January 2021 - present:

- Follow all guidelines from CDC and SFDPH
- Provide on-going testing, vaccination, and booster shot services
- Continue partnerships with UCSF, ZSFGH, and other healthcare organizations, including long-term future planning
- Community outreach efforts continue by
- o Providing home test kits to at-risk populations
- o Canvasing SRO buildings and administering vaccinations through door-to-door services
- o Distributing bilingual COVID-19 education materials

WIDESPREAD IMPACT: (As of 10/31/22)

Vaccinations:

Administered over 56,000 vaccines

Testing:

- Performed over 40,000 tests at Chinese Hospital sites, SROs, and pop-up events
- Visited more than 30 SRO buildings with positive cases
- Distributed more than 210,000 rapid test kits

Outcomes in SF Chinatown:

- 88% of residents are vaccinated
- Positive and mortality rates remain low

ADDITIONAL MILESTONES & ACHIEVEMENTS:

National, State, and City Recognition for COVID-19 Efforts & Service to the Community

 Chinese Hospital received recognition for its 123 years of service to the community and its comprehensive COVID-19 efforts to safeguard the community by Congress, Senate, San Francisco Mayor, San Francisco Board of Supervisors, and many other elected officials





Leadership Awards:

• Chinese Hospital CEO, Dr. Jian Zhang was awarded 2021 Distinguished Woman of the Year by the California Senate and Assembly and named a 2022 Women's History Month Honoree by the San Francisco Board of Supervisors for her selfless and compassionate work

Philanthropic & Budgetary Support:

- The Charles Huang Foundation made a \$7 million gift in recognition of "Chinese Hospital's history of caring for the local community, particularly those less privileged"
- California State Assemblymember Phil Ting advocated for and secured \$5 million from the state for Chinese Hospital the first allocation in our history







CHINESE HOSPITAL 2022 FACTS

TOP RANKED FOR QUALITY & PATIENT SAFETY



Chinese Hospital is ranked among the best hospitals in San Francisco, according to the Centers for Medicare and Medicaid Services (CMS).

Chinese Hospital is One of Two Top Hospitals in San Francisco

In CMS's Overall Hospital Quality Star Rating released in July 2022, Chinese Hospital was awarded a four-star quality rating, which placed us in the top half of all hospitals ranked. CMS rated more than 4,000 hospitals across the nation, with only 890 receiving a four-star status. In comparing ratings of all San Francisco hospitals, Chinese Hospital was one of only two four-star hospitals, sharing that distinction with UCSF Medical Center, and none of the hospitals has earned a five-star.

About Overall Hospital Quality Star Rating

CMS developed the Overall Hospital Quality Star Rating system in 2016 to help consumers make more informed decisions about where to seek hospital-based care. The rating covers 47 different measures that impact mortality, the safety of care, readmission rates, the patient experience, and timely and effective care, and summarizes them into a single-star rating. The rating will show how individual hospitals perform compared to all hospitals across the nation; the more stars mean the better a hospital performed.

Why the Rating Matters

The rating allows patients to understand what's important from a quality and patient safety standpoint and find confidence in the care they receive. The CMS rating offers solid reassurance that Chinese Hospital is worthy of the trust our patients and community place in us every day.

Ensuring patient safety and quality is at the core of everything we do. As we continue to intensify our commitment, we have implemented policies to help eliminate preventable errors, improve communication, and promote patient safety, as well as engage patients in their care. Chinese Hospital will continue to prove itself the leader in the healthcare industry and the best choice for San Franciscans seeking care in an increasingly competitive market.

Footprint

- 1 Acute Care Facility
- 1 Outpatient Center
- 4 Multispecialty Clinics
- 3 East-West Clinics

Size

 672 employees (Largest employer in SF Chinatown)

Volume

- 1,187 Inpatient Admissions
- 124,110 Outpatient Visits

Demographics

- 59% Age 60+
- 68% Medicare/Medi-Cal Beneficiaries

Honors and Awards

- 4-Star CMS rating (One of the only two SF hospitals received the status)
- GuideStar Platinum Seal of Transparency
- Charity Navigator 100% Encompass Rating





Distinction

Only remaining independently owned hospital in SF

(Data as of 10/31/2022)

DEPARTMENT SPOTLIGHT



EVERY SECOND COUNTS

Time Frame Neurons Lost Ages the Brain by...

Every second32,0008.7 hoursEvery minute1.9 million3.1 weeksEvery hour120 million3.6 years10 hours1.2 billion36 years

Immediate treatment saves brain cells and lives.

PRIMARY STROKE CENTER

Recognized and Certified by The Joint Commission (TJC)



The new Primary Stroke Center at Chinese Hospital combines our culturally sensitive care with the world-class specialists and resources from the UCSF Comprehensive Stroke Center.

Goal of Partnership:

- Provide patients who are exhibiting stroke symptoms immediate treatment on-site by Chinese Hospital's stroke team in collaboration with UCSF's team of neurological specialists via telemedicine
- Decrease time between onset of symptoms, diagnosis, and treatment due to the proximity between Chinese Hospital and the majority of patients' homes
- Increase the number of symptomatic patients seeking treatment because of the cultural familiarity, bilingual services, and comfortability of care at Chinese Hospital – most patients' home hospital

Rationale:

In the U.S.,

- Every 40 seconds, someone has a stroke
- Every 3.5 minutes, someone dies of a stroke
- More than 795,000 people suffer a stroke each year
- Stroke is the fifth leading cause of death
- About 87% of all strokes are ischemic strokes, in which blood flow to the brain is blocked
- TIME LOST IS BRAIN LOST. Every minute a stroke goes untreated,
 - o Approximately 1.9 million neurons die o Approximately 14 billion synapses are lost

Historical Background

2020 2021 2022

Background planning and collaboration between Chinese Hospital and UCSF begins

Chinese Hospital and UCSF developed "Code Stroke" protocol, conducted extensive medical staff training and reallife simulation, and began implementing procedures

Chinese Hospital receives
Primary Stroke Center
certification from TJC and
partnership with UCSF
launches

SPOT A STROKE | CALL 911 ASAP.













13

OSS OF BALANCE, Headache Or Dizziness

ONE SI

ONE SIDE OF THE Face is drooping ARM OR LEG S

DIFFICULTY TIME IS CRITICAL

DOCTORS AND HOSPITAL REAFFIRM COMMITMENT

to work together for the best interest of community

SUBACUTE CARE UNIT







In August, leaders from Chinese Hospital, CCHP and doctors from Chinese Community Health Care Association (CCHCA) pledged to work more closely together for the benefit of the community. The momentous gathering was to reaffirm their common mission of serving the community. In doing so, the entities reinforced their commitment to the integrated healthcare system in service of the community. The event also marked the resolution of disputes that arose in 2015 between the parties.

At the press conference to mark the event, Dr. Jian Zhang, Chinese Hospital CEO, noted "We are most pleased to make this announcement on CCHCA's 40th year anniversary. This reaffirms our ongoing commitment to providing the most needed care for the community. We are strongest together as an integrated system." "Further, I would like to thank Dr. Mai-Sie Chan, CCHCA Board President and the CCHCA leadership, for their dedication and commitment to finding a way forward."

Chinese Hospital was founded by the community leaders to provide healthcare for the people in the community, the hospital has inspired numerous health organizations dedicated to serving the people. CCHCA is among the first of those organizations with Chinese Hospital at the center of care.

Dr. Zhang also announced that Chinese Hospital Association (CHA) will dedicate a floor of the

hospital in celebration of CCHCA's founding in 1982. It will be an appropriate reminder of how important it is for the doctors and the hospital to work together for the best interest of our community.

Dr. Mai-Sie Chan said, "We are thankful to Chinese Hospital for this great honor. Forty years ago, the community physicians who had supported the Hospital throughout its history, organized into a nonprofit association, CCHCA, to better serve our community and provide culturally competent healthcare." Adding, "This occasion marks the start of an era of even greater cooperation between independent doctors and the hospital to care for our community."

"I'm proud to continue to serve the Hospital and our community. It is important that we continue to recruit community-minded physicians who will care for our next generation of patients. This is an auspicious moment, and we look forward to working more closely together." – Dr. L. Eric Leung, past-President of CCHCA.

Mr. Kitman Chan, CHA Board Chair concluded by saying, "We couldn't be more pleased with this cooperative commitment between the hospital and our doctors. Our hospital was founded on the promise of community's health. The vitality of the two groups working hand-in-hand is the reason we remain the only independent hospital in San Francisco."

Chinese Hospital Receives \$5 Million in State Funding to Create a Hospital-Based Subacute Care Unit

Access to subacute care is a state, regional, and national challenge. In San Francisco alone, there are zero hospital-based subacute care beds available to the public, yet the demand is increasing at an exponential rate.

Recognizing the urgent need within the community, Chinese Hospital has been working tirelessly with various government agencies and officials to improve the access to quality subacute care services in San Francisco. State Assembly Budget Chair Phil Ting (D-San Francisco) advocated for and secured a \$5 million state budget appropriation for Chinese Hospital to create a new subacute care unit as part of the larger project to completely renovate our Outpatient Building. This new unit will add thirty critically-needed subacute care beds, which will markedly decrease the overall need throughout San Francisco. The target completion date is in 2024.

Chinese Hospital is consistently named among the area's best hospitals and has an important role in safeguarding the community, particularly in times of public health crisis. As an essential part of San Francisco's healthcare system, Chinese Hospital will continue to work closely with the city and state leaders and other healthcare systems like the San Francisco Department of Public Health and UCSF to help alleviate the burden on the local healthcare ecosystem and enhance the well-being of the greater San Francisco Bay Area.

Thank you, Assemblymember Phil Ting for partnering with and advocating for Chinese Hospital.

What is Subacute Care?

Patients in need of subacute inpatient care are being treated for post-acute illness, injury or disease, or complex health problems. The course of treatment includes a range of specialist services and supports such as post-surgical care, rehabilitation, intravenous antibiotic therapy, wound care, pain management, pulmonary and breathing care, and cardiac care.

The goal of subacute care is to improve patients' functional status and overall quality of life. Hospital-based subacute units have a team of round-the-clock doctors, nurses, as well as other healthcare experts with specialized training to handle all emergencies.

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AANHPI ADVOCACY

FIGHTING ASIAN HATE AND DISCRIMINATION FOR OVER 120 YEARS



President Biden's Deputy Assistant/AA and NHPI Senior Liaison and White House Initiative Executive Director for AANHPI visit to Chinese Hospital

President Biden's Deputy Assistant/AA and NHPI Senior Liaison, and White House Initiative Executive Director for AANHPI visited San Francisco Bay area on April 8th to 10th. Chinese Hospital CEO, Jian Zhang, was invited by SFCause to speak on issues among AANHPI regarding education, anti-Asian hate crimes, and health disparity. Both guests visited Chinese Hospital to have an in-depth discussion about the importance of community hospitals like Chinese Hospital and resources needed to ensure the sustainability of community hospitals. Also in attendance were Mr. Dennis Wu – C100 member, former San Francisco Mayor Willie L. Brown, Jr., Chinese Hospital board members and management team.



Follow-up Meeting at Washington D.C.

Dr. Jian Zhang, Chinese Hospital's CEO, conferred with Ms. Krystal Ka'ai, Executive Director of White House Initiative on Asian Americans, Native Hawaiians, and Pacific Islanders (WHIAANHPI), about issues affecting health and equity of Chinese and AANHPPI communities in San Francisco and the Bay Area. Top on the agenda were: 1) Recognizing Chinese Hospital's efforts in advocacy, education, testing, and vaccination of the community; 2) Medicare's Disproportionate Share Hospital payment for community hospitals like Chinese Hospital; 3) Advancing equity, justice, and opportunity for AA and NHPI communities. Chinese Hospital will continue to work closely with the Initiative's national and regional offices for the community's benefit.

Central to Chinese Hospital's mission is our unwavering commitment to actively combatting anti-Asian discrimination, while simultaneously championing racial inclusion, modeling equity, and promoting education and awareness. This has been fundamental to Chinese Hospital since our founding in 1899.

As you know, our hospital was born from necessity. Chinese people faced blanket exclusion from accessing healthcare at San Francisco's hospitals in the late 1800s. Misappropriated blame was placed on Chinese people for spreading diseases like the bubonic plague and tuberculosis as well. Though society and perspectives have grown and evolved in many ways, racism, hate-fueled rhetoric, and misinformation are still present today. In the earlier stages of the COVID-19 pandemic, widespread panic gripped the community and once again Chinese people were wrongly blamed for the genesis and dissemination of disease. From politicians calling COVID-19 the "China Virus" to neighbors and community members targeting Asian people with violence and hate, the racism and discrimination the Asian community faced was both sweeping and pervasive.

Standing on the front lines of the COVID-19 public health crisis and the fight against Asian hate, Chinese Hospital was – and is – committed to caring for the community. Highlights of the actions we took include:

- Proactively educating the community about COVID-19, sharing research in multiple languages, and countering myths and rumors with science and facts;
- Co-hosting press conferences to condemn anti-Asian hate:
- Participating in the protest against anti-Asian hate:
- Working closely with the central police station to train our employees and community members on safety tips; and
- Co-hosting "Chinatown Night Out".

In recognition of our efforts to fight Asian hate and safeguard the community during the pandemic, Chinese Hospital received numerous commendations and certificates of appreciation from law enforcement agencies, local politicians, and other public services.

Though the volume and intensity of both COVID-19 and anti-Asian discrimination have diminished in recent months, the severity of each remains high. Chinese Hospital is dedicated to advocating, protecting, and caring for our community during public health crises and racial reckonings, and during periods of relative calm and peace. Chinese Hospital has been the community's hospital since 1899, and we promise to continue to be your advocate in public health and against anti-Asian bate.



THANK YOU, Charles Huang Foundation!





Chinese Hospital is extremely grateful for the Charles Huang Foundation's \$7 million gift to Chinese Hospital in recognition of our contributions to the community. This transformative gift is the largest one-time gift the Hospital has received in its 123 year history.

When Dr. Huang visited Chinese Hospital in early June to present the \$7 million check, he shared his reason for giving it to Chinese Hospital: "The Chinese Hospital is the kind of institution I want to support the most. It has an excellent tradition of caring for the local community, especially those less privileged groups. I chose Chinese Hospital to be the first recipient of my charity donations in the United States, as my gift will enable it to provide even better access to quality healthcare for those in need the most."







This extraordinary philanthropic gift will help fund the redevelopment of Chinese Hospital's six-story outpatient tower. The refurbishment will touch every square foot of the building – the ultimate result being a state-of-the-art facility housing additional subacute inpatient beds, expanded services, and additional partnership programs to best meet the dynamic and growing needs of all San Franciscans.

Thank you again, Charles Huang Foundation, for your dedicated support of Chinese Hospital. We are extremely grateful for your philanthropy, leadership, and commitment to partnering with us as we serve the community.

123RD ANNIVERSARY HIGHLIGHT









123rd Anniversary Celebration

Chinese Hospital celebrated our 123rd Anniversary in style at the San Francisco Design Center on June 2nd, 2022. The event featured small bites from local San Francisco restaurants, bakeries, and food shops and the program highlighted Chinese Hospital's recent achievements and honored this year's leadership, community, and philanthropic award winners.

The celebration was a great success. The total funds raised for Chinese Hospital amounted to \$271,540.

Thank you again to all of the attendees, individual sponsors, community organizations, partners, elected officials, Chinese Hospital staff, and award honorees. Looking forward to celebrating 124 years!

Dr. Charles Huang The Charles Huang Foundation

- 2022 Top Philanthropist

Shelby Decosta UCSF Health

- Outstanding Healthcare Hero

Arthur Chan

- Outstanding Community Leader

Keith Tsu

- Outstanding Community Leader

Kai Man Lee

- Outstanding Community Leader





UCSF Health

SHELBY DECOSTA, UCSF HEALTH

OUTSTANDING HEALTHCARE HERO

In the early months of the COVID-19 pandemic, Chinese Hospital was unable to obtain testing swabs, thus we couldn't administer COVID tests. Chinese Hospital CEO, Dr. Jian Zhang reached out to Chief Strategy Officer of UCSF Health and President of the UCSF Health affiliates network Ms. Decosta, and together they created a solution. Ms. Decosta mobilized her team to test patients from Chinese Hospital, and also provided the first 500 swabs for us to test the first single room occupancy residents. This began a partnership between Chinese Hospital and UCSF that spans multiple programs. With UCSF neurologists' consultations via telemedicine, Chinese Hospital was able to be certified by The Joint Commission as a Primary Stroke Center. This

means we can now accept patients exhibiting stroke symptoms at Chinese Hospital, provide world-class treatment in partnership with the neurology team at UCSF, and ensure the patient receives the culturally competent care that he/she is most familiar with. With a severe shortage of physician specialists, we will continue to expand our collaboration with UCSF across other disciplines. Ms. Decosta has been a true partner in health, helping us to ensure that all community members have access to and receive healthcare services. Chinese Hospital gave Ms. Decosta the 2022 Outstanding Healthcare Hero award at our 123rd Anniversary Celebration this spring.



ARTHUR CHANOUTSTANDING COMMUNITY LEADER

Mr. Chan's philanthropy is widely recognized by the community. At Chinese Hospital, his support has helped fund our cancer program so that we are able to provide multidisciplinary care to cancer patients. This holistic model is the hallmark of Chinese Hospital's treatment – partnering culturally inclusive care with the highest standards and practices of modern medicine. Previously, Mr. Chan previously received the Jefferson Award for Public Service and the Spirit of Philanthropy Award in recognition of his

service to the community. Additionally, Mr. Chan's selfless generosity for Chinese Hospital totals nearly \$4 million. Mr. Chan's philanthropic support, passion, and dedication to building a community where the healthcare and wellness needs of all community members from all backgrounds are met is inspiring. At our 123rd Anniversary Celebration, Chinese Hospital gave Mr. Chan the 2022 Outstanding Community Leader award.



KEITH TSUOUTSTANDING COMMUNITY LEADER

At the beginning of the COVID-19 pandemic, Chinese Hospital experienced the frenzy common to hospitals nationwide regarding new healthcare guidelines, staffing shortages, scarcity of personal protective equipment and supplies, and maximum-capacity inpatient facilities. Understanding the need, Mr. Tsu helped fund key initiatives to meet these demands. Mr. Tsu's \$1 million gift enabled us to open our Inpatient Tower's second floor. These 23 inpatient beds helped alleviate the burden on Zuckerberg San Francisco General Hospital by providing much-needed bedspace when they were over capacity. Chinese Hospital was able to focus its

limited resources on areas of greatest need and to provide care for the most at-risk patients. Later in the pandemic when COVID cases and deaths were rising, Mr. Tsu donated an additional \$165,000 to purchase two moonbeams – highly specialized devices that disinfect and sterilize hard surfaces creating a safer environment for our patients and healthcare heroes. Mr. Tsu's continued efforts to help Chinese Hospital provide safe spaces for patients and further our mission to provide quality healthcare access to our most vulnerable populations led Chinese Hospital to name him a 2022 Outstanding Community Leader at our 123rd Anniversary Celebration.



KAI MAN LEEOUTSTANDING COMMUNITY LEADER

Mr. Lee has generously supported Chinese Hospital for many years. His latest philanthropic gift was a property in San Francisco valued at \$1.8 million to help fund operations and to lessen the financial impact the hospital experienced as a result of the pandemic. Mr. Lee wished to honor his late wife – Mrs. Lo May Wong Lee – with this generous contribution and dedicated a beautiful panel on Chinese Hospital's 5th floor in her memory. It is deeply meaningful for Mrs. Lee to be honored in an area where many of our patients come to

Chinese Hospital for vital surgical services as they know the importance of quality healthcare access for the community. Mrs. Lo May Wong Lee was also a community leader, setting an example for others to follow by actively volunteering for multiple organizations. The Lees worked tirelessly to improve the Chinatown community and Chinese Hospital is deeply grateful for Mr. Lee's philanthropic support in honor of his wife. Mr. Lee received the 2022 Outstanding Community Leader award at our 123rd Anniversary Celebration.

27TH CHARITY GOLF TOURNAMENT











We had an incredible day of golf, networking, friendship, and fun – all for a great cause! This year marked Chinese Hospital's 27th golf tournament, dating back to 1994. We are humbled and grateful *The Olympic Club* has hosted us for each one. The tournament this year was a resounding success!

GOLFERS' SCORECARD:

• Players: 200

• Dinner Guests: 235

• Chinese Hospital Staff: 40

• External Volunteers: 5

 Funds Raised for Chinese Hospital: \$680,312

THANK YOU FOR YOUR SUPPORT!

Special thank you to the following:

- Chinese Hospital Golf 2022 Committee
- City Attorney David Chiu for kicking off the event;
- Assemblymember Phil Ting for joining our VIP Reception;
- Betty Yu for emceeing our dinner;
- Former SF Mayor Willie L. Brown, Jr., and Supervisor Aaron Peskin for hosting our live auction;
- Elisabeth Pang Fullerton for making a \$25,000 matching gift;
- CCHP, Jade Health Care Medical Group, GreenRock Capital, and The Society of Chinese American Physician Entrepreneurs (SCAPE) for being our lead sponsors;
- Backswing Golf for facilitating our "Beat the Pro" competitions;
- The Olympic Club for hosting:
- Auction item donors for your contributions; as well as
- Chinese Hospital staff, and volunteers for your tireless efforts to ensure a successful event!

DONATION HIGHLIGHT





Thank you, LumiQuick Diagnostics, Inc. (LumiQuick) for donating 210,000 rapid antigen tests for Chinese Hospital to use and distribute in our on-going fight against COVID-19. This is the largest donation of medical supplies Chinese Hospital has received since the COVID-19 pandemic broke out.

LumiQuick recognized the on-going need for communities to have access to rapid and easy COVID-19 testing as part of a comprehensive effort to curb the disease. Understanding that underserved communities are at higher risk of hospitalization and death from COVID-19 and oftentimes have access to fewer preventative resources, LumiQuick gave Chinese Hospital the test kits because we are best equipped to get the tests in the hands of people who need them.

A key factor in fighting the pandemic is partnership. In collaboration with the San Francisco Department of Public Health, local elected officials, and other community leaders, Chinese Hospital has been offering testing, contact tracing, vaccination, treatment, and bilingual education to San Francisco. This major contribution from LumiQuick dramatically bolstered our early detection and prevention efforts.

Thank you again, LumiQuick for your support of Chinese Hospital and our community. We are grateful for your partnership in our efforts to safeguard the community against COVID-19.



Mr. Yung Pun Huang generously gave Chinese Hospital a \$100,000 philanthropic gift this year. This is his second gift of this size to the Hospital since the COVID-19 pandemic began. Mr. Huang immigrated to the United States from China in

1980 and began to call San Francisco's Chinatown home. He also began to rely on Chinese Hospital for his medical needs. He credits the way Chinese Hospital serves the community as his reason for giving. He was particularly inspired by the many stories he heard regarding Chinese Hospital's efforts to protect the community from COVID-19 outbreaks. Mr. Huang's contributions have been used to support a variety of COVID-19 initiatives and services, including bilingual services, education, and outreach to the Chinatown community. Mr. Huang's philanthropy will help ensure Chinese Hospital will continue to provide world-class, culturally competent care - like that which he received - to the community for generations to come.



Dr. Grant G. Moy who passed away in January 2021, was an esteemed general surgeon, who held a surgical practice in the San Francisco Chinatown community for over five decades.

He held the position of Chief of Staff in 1965 and Chief of Surgery from 1978 to 1980, and from 1982 to 1988 at Chinese Hospital. Dr. Moy also served as a member of the Board of Trustees from 1989 to 1992.

In his memory, Dr. Moy's family, friends, and colleagues contributed to the naming of the surgical floor staff lounge commemorating his commitment and dedication to our community.

Pictured here are Dr. Moy's five children: Grant Jr., Richard, Mary, Elizabeth, and Michele.



Long-time San Franciscans **Kim & Vivian Lee** pledged a building donation to Chinese Hospital, so that we can expand our quality healthcare services; creating further health access in the city of San Francisco.

Mr. Lee came to the United States as a young man, who worked hard and gained his wealth of knowledge of properties. A few years ago when Chinese Hospital was looking to expand service locations in the Richmond area, he regretfully was unable to make the building donation then.

Now as the property is no longer tied up and available, Mr. & Mrs. Lee jointly wish to contribute and support Chinese Hospital to better serve the community with their building donation. They commend all the hard work in safeguarding the community during the pandemic, and look forward to the expansion of our services in their beloved neighborhood.



John Huang and **Cathy Lee**, successful entrepreneurs and philanthropists from CJ Distribution in Oakland, CA made their first donation to support Chinese Hospital's effort in safeguarding the community. They also served on the Golf Planning Committee, and played in the tournament. They donated nearly \$45,000 in 2022.

Speaker Pelosi

Recognition for Outstanding Public Service



Certificate of Special Congressional Recognition

Presented to

Chinese Hospital

For your 123rd Anniversary Celebration

in recognition of outstanding and invaluable service to the community.

June 2nd, 2022

DATE



OUTSTANDING PUBLIC SERVICE TO THE COMMUNITY

These certificates are made available to congratulate a person who has achieved a qualifying public distinction as defined by Section 3210(a) (3) (F) and the regulations promulgated, pursuant thereto, by the Commission on Congressional Mailing Standards.

California State Legislature

Recognition for Outstanding Quality Community Care

STATE CAPITOL PO. BOX 942849 ACRAMENTO, CA 94249-0115

California Legislature

May 27, 2022

Dear Friends:

On behalf of the California State Legislature, we offer our best wishes to Chinese Hospital on the occasion of its 123th anniversary and congratulate them on their outstanding work over the past 123 years.

Established in 1899, Chinese Hospital was founded to provide healthcare services to the underserved Chinese community who faced discrimination and limited access to public health services. Chinese Hospital, a community-owned and non-profit organization, is committed to providing high quality, culturally competent and affordable healthcare services to residents in the San Francisco Bay Area.

We offer our best wishes and appreciation to Chinese Hospital for their outstanding commitment in providing high quality healthcare to our community, and we look forward to another year of Chinese Hospital's phenomenal work serving the San Francisco Bay Area.

Sincerely,



Scott Wiener

Scott Wiener State Senator, 11th District



Well y My

Philip Y. Ting Assemblymember, 19th District



1ht A

Matt Haney Assemblymember, 17th District

Office of San Francisco Mayor

Recognition for Outstanding Commitment and Support to the Community



The City and County of San Francisco

Certificate of Honor

Chinese Hospital

Presented To

June 2, 2022

WHEREAS, on behalf of the City and County of San Francisco, I am pleased to recognize and honor Chinese Hospital on the occasion of its 123rd anniversary celebration. Chinese Hospital has provided quality, affordable, and culturally sensitive health care to the diverse communities of San Francisco for twelve decades, working tirelessly to grow vital services in response to the unique and dynamic needs of our City's residents. With a focus on prevention, wellness, access, and integrated services, Chinese Hospital remains a critical part of ensuring our community has access to the care they need to lead healthy lives.



THEREFORE, I have hereunto set my hand and caused the Seal of the City and County of San Francisco to be affixed.

London N. Breed Mayor

Office of San Francisco Board of Supervisors

Recognition for Outstanding Achievement and Contributions



Proclamation

CITY AND COUNTY OF SAN FRANCISCO

WHEREAS, Chinese Hospital is the only surviving independently-operated, community hospital in San Francisco, offering unique healthcare services that caters to the needs and culture of the local community since the 1800's; and

WHEREAS, The Tung Wah Dispensary, Chinese Hospital's previous form, was established in 1899 to provide healthcare services to underserved Chinese community due to blatant discrimination, and language and cultural barriers between American doctors and Chinese immigrants; and

WHEREAS, In response to the growing needs of the Chinese population and the mission to provide a more comprehensive healthcare resources, the Chinese Six Companies – a coalition of 15 community organizations – came together in pursuit of an extensive fundraising campaign to expand is original facility; and

WHEREAS, The modern Chinese Hospital opened its door at 835 Jackson Street on April 18, 1925, making history as the first institution of its kind in the United States; and

WHEREAS, Under the leadership of beloved community leader Rose Pak, who spearheaded the fundraising effort, Chinese Hospital officially opened its newest expansion and celebrated the grand opening of its eight-story Patient Tower in 2016; and

WHEREAS, When the City was hit hard by the global pandemic, which officially began in San Francisco in March 2020, Chinese Hospital was instrumental in the country's response to the global pandemic by serving as the community lead between Department of Public Health and the Chinese community and assisting in keeping the community informed with latest development throughout the pandemic; and

WHEREAS, After over a decade of establishment, Chinese Hospital become a vital pillar of Chinatown and Chinese community, providing essential services and exemplary public health access for residents across the City; now, therefore, be it

RESOLVED, On the occasion of the 123rd Anniversary Celebration, that the Board of Supervisors of the City and County of San Francisco hereby recognizes Chinese Hospital's outstanding contribution to public health and serving as a leader, inspiration, and model in delivering culturally-competent healthcare for communities of all kinds.

Claron Peshi

Board of Supervisors, District 3
June 2, 2022



Jack Lee Fong Family Lung Health Initiative Matching Challenge

「方創傑家族提升肺部健康」籌款挑戰賽

DOUBLEYOUR IMPACT

雙倍影響力

Please join Chinese Hospital and the Jack Lee Fong Family to raise **\$250,000** to improve lung health in our community. Dollar for Dollar, your donation to "Fong Family Lung Health Initiative" will be matched up to \$125,000.

請支持東華醫院與方創傑家族的聯合籌款活動,我們的目標是籌集**250,000美元**來改善社區居民的肺部健康。一比一配捐,您的捐款將會翻倍。配捐金額上限為 125,000 美元。

ACT NOW! 立即行動!

1-415-677-2470

Select **"Lung Health Challenge"** under "I would like my gift to support". 選擇 **"提升肺部健康 Lung Health Challenge"** 為您的捐款原因。



SCAN TO DONATE 掃描進行捐款

FUND-A-NEED 實現目標



- 1. Create a Skilled Nursing & Subacute Care Unit 建立專業及亞急性護理中心
- 2. Enhance High-Intensity Focused Ultrasound (HIFU) Treatment for Prostate Cancer 提升前列腺癌的高強度聚焦超聲治療
- 3. Upgrade Magnetic Resonance Imaging (MRI) Machine 更新磁力共振儀器
- 4. Modernize Operating Room Equipment: Lead Aprons / Thyroid Shields / Scope Transit System / Orthopedic Positioner 改進手術室設備: X光防護圍裙 / 甲狀腺護罩 / 內視鏡運送系統 / 骨科手術定位裝置
- 5. Expand More Services and Programs 擴展服務範圍及更多項目









Quality Outpatient Care in Your Neighborhood

Chinese Hospital has a long history of serving the community. To better serve all Bay Area residents, we offer health services at clinics in your neighborhood.

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- Podiatry 足科
- Orthopedic Surgery 骨科

- Psychotherapy 心理治療
- Endocrinology 內分泌科
- Immunizations 疫苗接種
- Pharmacy 藥劑科
- Optometry 眼科/配鏡服務
- Laboratory 化驗科
- Imaging 放射科:
- X-ray X光
- Mammography 乳房X光檢查
- Ultrasound 超聲波
- Bone Density 骨質密度檢查



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Wellness Library 健康圖書館 845 Jackson Street, Lobby, San Francisco (Temporarily closed due to COVID) 三藩市積臣街845號,東華醫院大堂。(新冠疫情期間暫停開放)

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Thank You to All of Our Generous Donors.

特此鳴謝以下機構及人士的慷慨捐贈。

Chinese Hospital is proud to honor many hundreds of donors who have generously supported us since before and during the COVID-19 pandemic. Again we honor donors of Personal Protective Equipment and meals, all for the well-being of our frontline healthcare heroes.

東華醫院衷心感謝各界善長及機構捐贈現金、防護物資或禮物予東華醫院,並對各前線醫護人員及病人送上關懷。

Donors who gave between October 2021 and October 2022. 於2021年10月至2022年10月期間捐款予東華醫院的機構及人士。

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(Data as of 10/31/2022)